The PM Cell is down or the address in the properties file is incorrect (related to SELinux)

ERROR MESSAGES
The PM Cell is down or the address in the properties file is incorrect

Possible Problems and Solutions:

The following table is designed to assist you with troubleshooting this error.

When The Error Message Was Received	Possible Problem(s)	Possible Solution(s)
Received when attempting to log into the i2b2 Web Client after installing i2b2 on a Linux machine	SElinux is enabled which prevents access to the application PHP files	1. Allow SELinux access to the application files, run the following command as root user **sudo setsebool -P httpd_can_network_connect 1** 2. Disable SELinux(recommended only in Dev env) by any of the following options • Open the etc/selinux/config file and **set the SELINUX mod to disabled.** • Run **sudo setenforce 0**