Chapter 7. Troubleshooting Installation Errors

The *Troubleshooting Installation Errors* chapter is designed to help users troubleshoot errors that may occur during the installation process. See the Methods of Debugging page first to review how to view various error logs, etc.

Chapter 15. Troubleshooting Installation Errors

~ Methods of debugging ~

Application Name is Missing

CRC Cell is Unavailable

Database Error

Message Version is Missing

Ontology Cell is Unavailable

Password Doesn't Match or Username Doesn't Exist

PM Cell's getVersion Operation is Not Responding

PM Cell is Unavailable

PM Service is Not Responding

Remote Server is Unavailable

Target Location and Application Name Do Not Match

Target Location Missing or Not Specified Correctly

The PM Cell is down or the address in the properties file is incorrect (related to SELinux)

Web Client is Not Running

Workplace Cell is Unavailable