

### **USER GROUP MEETING**

Mandalay Bay, Las Vegas | November 1-4, 2015



Presenter(s):

Jesus Vasquez

**Topic** 

Introduction to NextGen Database Reporting

Level

100



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# **Session Agenda**

- High level concepts needed to understand the basics of identifying data elements and data sets
- Methods for uncovering the hidden SQL code to create custom report logic
- Understanding the inner workings of how to audit template workflow and usage activity



# **Expected Level of Knowledge**

- 100 level = introductory/beginner
- Still need to understand:
  - Relational Database (SQL Server)
  - T-SQL syntax/code structure
  - NextGen basic terminology
- Quickly move to 200, 300, 400 level content





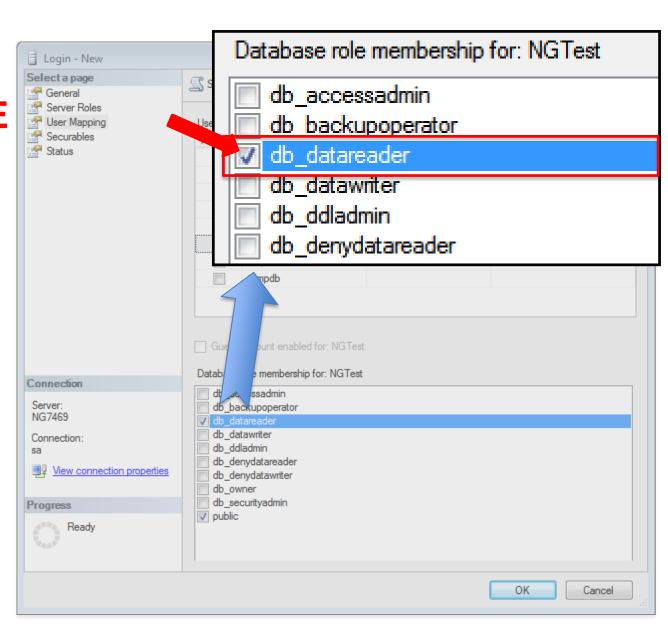
- All queries should be READ-ONLY
- NEVER:
  - INSERT
  - UPDATE
  - DELETE
- Write and test queries against NON-PRODUCTION environments



### **READ-ONLY ACCESS**

DO NOT USE
 SA login in
 SSMS

Create user with READ-ONLY rights



### **Data Elements/Data Sets**

Need to understand:

The basic patient workflow

EPM and EHR data concepts

How YOU use things



# **Getting Started**

What tables are involved?

What information do you need?

How does everything link together?

How do YOU figure out what all is involved?



### **Based on Table Relationships**

How to determine these relationships?

Start with the DATA DICTIONARY

https://knowledge.nextgen.com/pe/action/km/viewelement?id=10328152

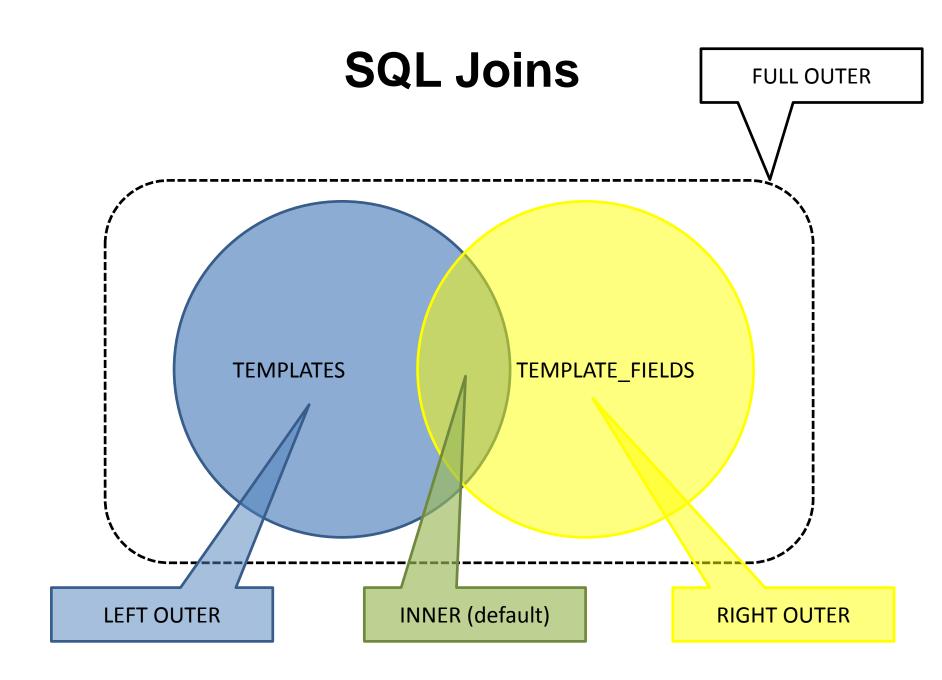






# Table Joins

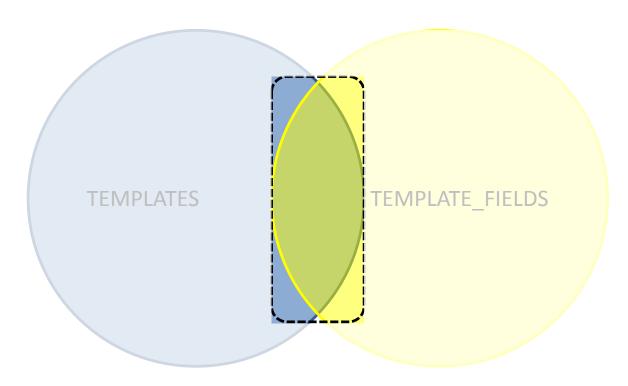




### **INNER Join**

SELECT \* FROM

TEMPLATES T INNER JOIN TEMPLATE\_FIELDS TF
ON T.TEMPLATE\_ID = TF.TEMPLATE\_ID

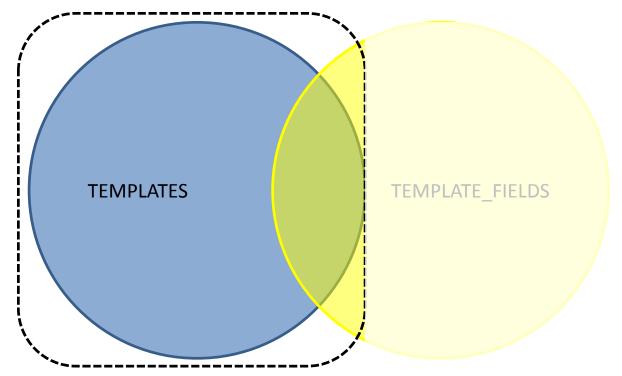


Return only records that **MATCH** between both tables

### LEFT (OUTER) Join

SELECT \* FROM

TEMPLATES T LEFT OUTER JOIN TEMPLATE\_FIELDS TF
ON T.TEMPLATE\_ID = TF.TEMPLATE\_ID

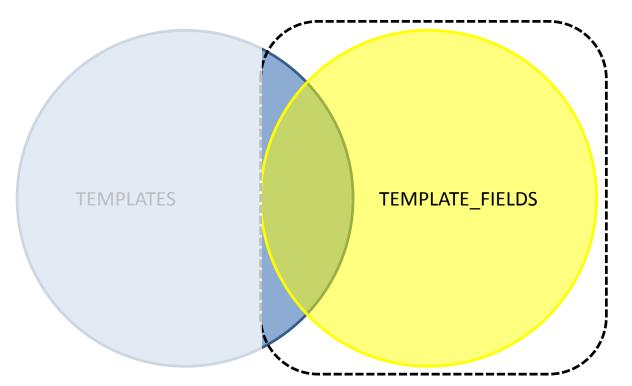


Regardless of matching records on the RIGHT, return all rows from the LEFT

### RIGHT (OUTER) Join

SELECT \* FROM

TEMPLATES T RIGHT OUTER JOIN TEMPLATE\_FIELDS TF
ON T.TEMPLATE\_ID = TF.TEMPLATE\_ID

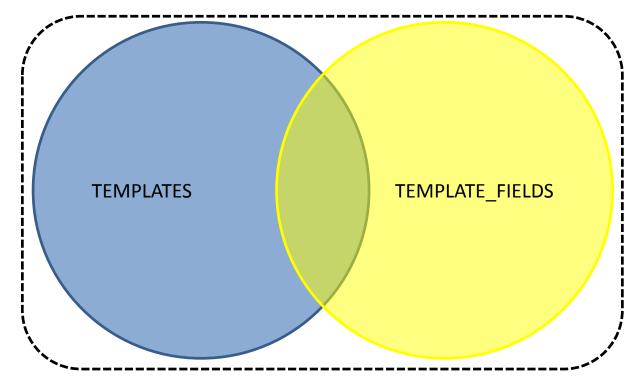


Regardless of matching records on the LEFT, return all rows from the RIGHT

### **FULL OUTER Join**

SELECT \* FROM

TEMPLATES T FULL OUTER JOIN TEMPLATE\_FIELDS TF
ON T.TEMPLATE\_ID = TF.TEMPLATE\_ID



Returns ALL rows from **LEFT** table regardless if they have **RIGHT** matches. Returns ALL rows from **RIGHT** table regardless if they have **LEFT** matches.

# Keys (ways of joining tables)

### **Primary Key (PK)**

Uniquely identifies a record

 Columns used can not be NULL

### Foreign Key (FK)

 Field in one table used as a PK (or AK) in another table

- Can have more than one per table
- A way to "link" tables



# **Alternate Keys (AK)**

#### **Candidate Fields**

- Fields that make records unique and are not NULL
- PK fields are also Candidate Keys

### **Alternate Key (AK)**

Left over candidate fields NOT used as PK

| TABLE     | FIELDS        | SCHEMA TYPE      | TYPE |
|-----------|---------------|------------------|------|
| TEMPLATES | template_id   | NOT NULL, UNIQUE | PK   |
| TEMPLATES | template_name | NOT NULL, UNIQUE | AK   |
|           |               |                  |      |

# NextGen Real World Example



### Stages of a Patient Lifecycle

Check-in

Diagnosis and Documentation

Labs and Procedures

Check-out



### Check-in

Scheduling



Appointments



Encounters





# Where to Begin?

Use existing reports in EPM

Use SQL Profiler

Use internal EPM SQL logging



### **SQL** Profiler

### How to setup a trace:

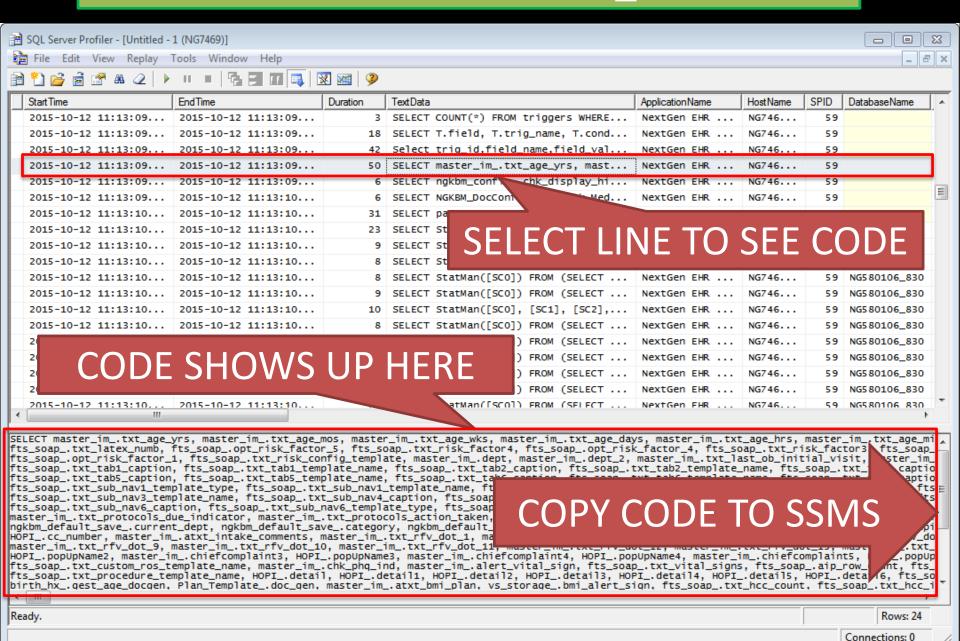
https://knowledge.nextgen.com/pe/action/km/viewelement?id=10153962

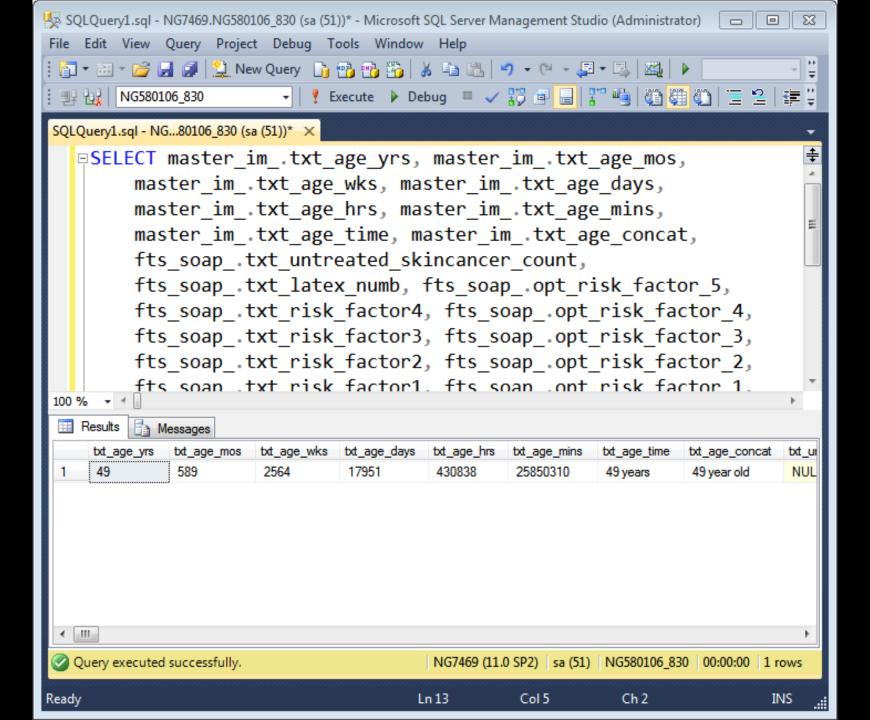
Capture executing SQL scripts

Trace the path of the data

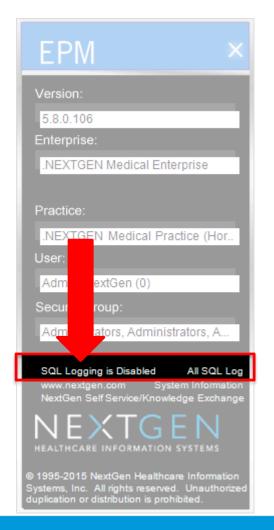


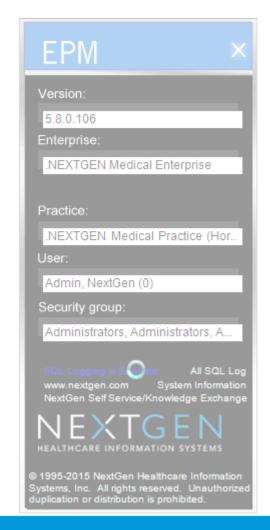
### **EXAMPLE OPENING FTS\_SOAP**





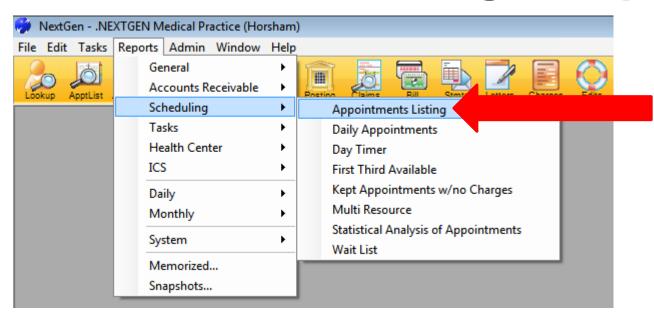
# **EPM: Enable SQL Logging**







# **EPM:** Running a Report

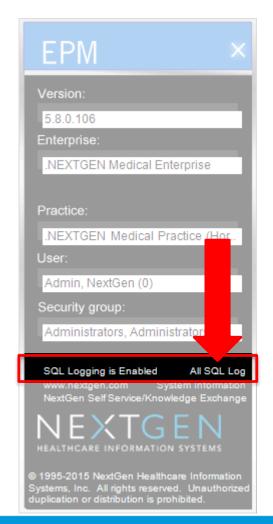


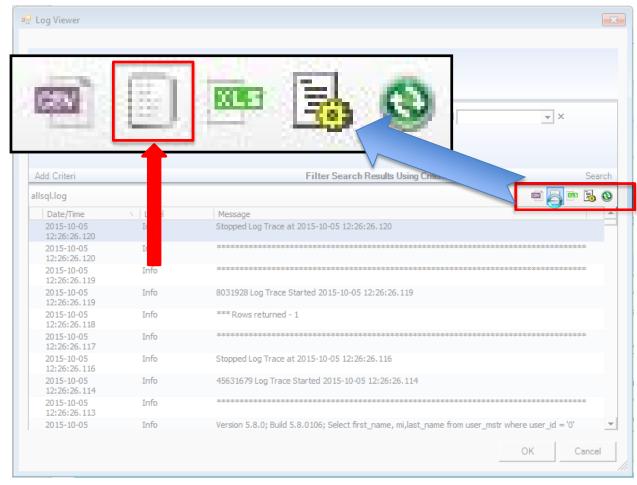
Select a report

- Select report columns
- Select filter parameters
- Select any other report options



# **EPM: View SQL Log**









### **EPM: View SQL Log**

```
ReportLog1.txt - Notepad
                                                                                                                                     _ @ X
File Edit Format View Help
2015-10-05 12:26:08.897
                                        31201619 Log Trace Started 2015-10-05 12:26:08.897
2015-10-05 12:26:08.896
                                        Version 5.8.0; Build 5.8.0106; UPDATE #FA4B053HFV3B SET appt_status_text = 'Expected' WHERE (#FA4B053HFV3B.a
                        Info
2015-10-05 12:26:08.892
                        Info
2015-10-05 12:26:08.891
                        Info
                                        Stopped Log Trace at 2015-10-05 12:26:08.891
2015-10-05 12:26:08.890
                        Info
2015-10-05 12:26:08.890
                                        10923387 Log Trace Started 2015-10-05 12:26:08.890
```

INSERT into #FA4B053HFV3B SELECT ap.practice\_id, '', ap.app
THEN isnull(per.middle\_name,'') + '(' + isnull(per.middle\_name,'') + '(' + isnull(per.middle\_name,'')) + '(' + isnull(per.middle\_name,''))

```
2015-10-05 12:26:08.869
                                      56445345 Log Trace Started 2015-10-05 12:26:08.869
2015-10-05 12:26:08.869
2015-10-05 12:26:08.868
                                      Version 5.8.0; Build 5.8.0106; UPDATE #FA4B053HFV3B SET appt_status_text = 'Kept' WHERE #FA4B053HFV3B.appt_k
                                      Stopped Log Trace at 2015-10-05 12:26:08.863
2015-10-05 12:26:08.863
                      Info
2015-10-05 12:26:08.863
                                      2015-10-05 12:26:08.862
                      Info
2015-10-05 12:26:08.862
                                      58467488 Log Trace Started 2015-10-05 12:26:08.862
                                      Version 5.8.0; Build 5.8.0106; UPDATE #FA48053HFV3B SET att_provider_name = pm.description FROM provider_mst
2015-10-05 12:26:08.861
2015-10-05 12:26:08.856
2015-10-05 12:26:08.855
                                      Stopped Log Trace at 2015-10-05 12:26:08.855
2015-10-05 12:26:08.854
                      Info
2015-10-05 12:26:08.854
                      Info
                                      43779089 Log Trace Started 2015-10-05 12:26:08.854
2015-10-05 12:26:08.853
                                      Version 5.8.0; Build 5.8.0106; UPDATE #FA4B053HFV3B SET resched_desc = ml.mstr_list_item_desc FROM mstr_list
```

Version 5.8.0; Build 5.8.0106; CREATE TABLE #FA4B053HFV3B (practice\_id char(4) nurce\_desc varchar(30) null, appt\_date char(8) not null, begintime char(4) not nume varchar(60) null, ssn char(9) null, county\_id uniqueidentifier, county\_desc varchar(10) null, work phone varchar(10) null, work extension char(5) null, rea

```
Stopped Log Trace at 2015-10-05 12:26:08.825
  2015-10-05 12:26:08.825
  2015-10-05 12:26:08.824
                                                             Tnfo
                                                                                                   3005847 Log Trace Started 2015-10-05 12:26:08.824
  2015-10-05 12:26:08.823
  2015-10-05 12:26:08.823
                                                                                                   Version 5.8.0; Build 5.8.0106; UPDATE #FA4B053HFV3B SET rfr_provider_name = pm.description FROM provider_mst
  2015-10-05 12:26:08.816
                                                            Info
                                                                                                   Stopped Log Trace at 2015-10-05 12:26:08.816
  2015-10-05 12:26:08.816
                                                                                                   7790523 Log Trace Started 2015-10-05 12:26:08.815
  2015-10-05 12:26:08.815
  2015-10-05 12:26:08 814
2015-10-05 12:26:08.758
                                                                                                   Stopped Log Trace at 2015-10-05 12:26:08.758
  2015-10-05 12:26:08.757
                                                            Info
 2015-10-05 12:26:08.756
                                                                                                   Version 5.8.0; Build 5.8.0106; CREATE TABLE #FA4B053HFV3B (practice_id char(4) not null, practice_name varch
                                                            Info
rec_nbr char(12) null, date_of_birth char(8) null, date_of_birth_age char(8) null, sex_char(1), sex_desc varchar(30) null, person_id uniqueidentifier
) null, task_count integer null, nc_user_defined1 varchar(40) null, nc_user_defined2 varchar(40) null, nc_user_defined3 varchar(40) null, nc_user_defined1 uniqueidentifier null, ud_demo10_id uniqueidentifier null, ud_demo10_id uniqueidentifier null, ud_demo10_id uniqueidentifier null, ud_demo12_id uniqueidentifier null, state varchar(3) null, zip varchar(9) null, num_appts int null, nickname varchar(60) null, orig_appt_id uniqueidentifier, prior_last_name varchar(sull) null, ins_list_financial_class_desc varchar(100) n
 char(100) null, user_defined6_desc varchar(100) null, user_defined7_desc varchar(100) null, user_defined8_desc varchar(100) null, prov_subgrouping1_des
ll, elig_status varchar(30) null,elig_response varchar(30) null , guar_person_payer_id2 uniqueidentifier null, guar_payer_name2 varchar(40) null, guar_
                                                                                                    Scopped Log | 1 dC dc Lot | 10 d | 12.20.00.10.
  2015-10-05 12:26:08.709
  2015-10-05 12:26:08.708
```

 Contains a list of all SQL commands to generate the selected report

Code is in reverse order (bottom to top)



Looking for CREATE, INSERT, and UPDATE

| Command | Use                        |
|---------|----------------------------|
| CREATE  | Build temp table           |
| INSERT  | Add initial data set       |
| UPDATE  | Add additional information |



Reorder SQL commands in proper order

Eliminate comment lines

 Isolate SQL commands in SSMS SQL Query



# **Query CREATE statement**

```
CREATE TABLE #FA4B053HFV3B (practice id char(4) not null, practice name varchar(40) null, appt id uniqueidentifier not null,
                     nurrier not null, resource desc varchar(30) null, appt date char(8) not null, begintime char(4) not null,
resource ia uniquei
endtime char(4) n
                         duration int null, first name varchar(60) null, middle name varchar(88) null, last name varchar(60) null,
ssn char(9) null
                          d uniqueidentifier, county desc varchar(100) null, event varchar(30) not null, event chain uniqueidentifier null,
details varchar(25)
                             me phone varchar(10) null, work phone varchar(10) null, work extension char(5) null,
rendering provider id
                                tifier null, refer provider id uniqueidentifier null, att provider name varchar(75) null,
                                   user defined1 varchar(40) null, user defined2 varchar(40) null, confirm ind char(1) null,
rfr provider name varcha
                                        ind char(1) null, med rec nbr char(12) null, date of birth char(8) null,
cancel ind char(1) null, pr
                                         l), sex desc varchar(30) null, person id uniqueidentifier null, delete ind char(1) null,
date of birth age char(8) null
                                         1) null, cancel reason uniqueidentifier null, cancel_desc varchar(100) null,
retain ind char(1) null, resched
                                          hed desc varchar(100) null, appt kept ind char(1) null, location id uniqueidentifier null
resched reason uniqueidentifier nu
location name varchar(40) null, appt status
orig created by int null, create timestamp of
                                             CREATE TABLE #FA4B053HFV3B
creator name varchar(40) null, orig creator
checkin datetime datetime null, checkout da
med rec term digit char(14) null, todays ba
nc user defined1 varchar(40) null, nc user derineuz
nc user defined5 varchar(40) null, nc user defined6 varchar(40) null, nc user defined7 varchar(40) null, nc user defined8 varchar(40) null,
patient status id uniqueidentifier null, patient status desc varchar(100) null, patient status rsn chng id uniqueidentifier null,
patient status reason desc varchar(100) null, ud demo1 id uniqueidentifier null, ud demo1 char(100) null, ud demo2 id uniqueidentifier null,
ud demo2 char(100) null, ud demo3 id uniqueidentifier null, ud demo3 char(100) null, ud demo4 id uniqueidentifier null, ud demo4 char(100) null,
ud demo5 id uniqueidentifier null, ud demo5 char(100) null, ud demo6 id uniqueidentifier null, ud demo6 char(100) null,
ud demo7 id uniqueidentifier null, ud demo7 char(100) null, ud demo8 id uniqueidentifier null, ud demo8 char(100) null,
ud demo9 id uniqueidentifier null, ud demo9 char(100) null, ud demo10 id uniqueidentifier null, ud demo10 char(100) null,
ud demo11 id uniqueidentifier null, ud demo11 char(100) null, ud demo12 id uniqueidentifier null, ud demo12 char(100) null,
ud demo13 id uniqueidentifier null, ud demo13 char(100) null, ud demo14 id uniqueidentifier null, ud demo14 char(100) null,
baddebt amt numeric(19,2) null, self less baddebt amt numeric(19,2) null, day phone char(10) null, day phone ext char(5) null,
first app ind char(1) null, last app ind char(1) null, location subgrouping1 id uniqueidentifier null,
location subgrouping2 id uniqueidentifier null, location subgrouping1 desc varchar(100) null, location subgrouping2 desc varchar(100) null,
person payer id uniqueidentifier null, payer name varchar(40) null, def guar id uniqueidentifier, def guar type char(1) null,
ins_list_payer_name_varchar(40) null, ins_list_person_payer_id_uniqueidentifier, enc_nbr_numeric_null, expired_ind_char(1) null,
address line 1 varchar(55) null, address line 2 varchar(55) null, city varchar(35) null, state varchar(3) null, zip varchar(9) null,
num appts int null, nickname varchar(60) null, orig appt id uniqueidentifier, prior last name varchar(40) null, contact pref desc varchar(50) null,
home phone comment varchar(50) null, day phone comment varchar(50) null, alt phone comment varchar(50) null,
sec home phone comment varchar(50) null, email address comment varchar(50) null, home phone seq integer null, day phone seq integer null,
alt phone seq integer null, sec home phone seq integer null, email address seq integer null, alt phone char(10) null, alt phone ext char(5) null,
sec home phone char(10) null, person phr char(12) null, other id number varchar(15), external id varchar(20), appt description varchar(122) null.
```

Find all references to the table CREATE

Find INSERT statement

Find UPDATE statements

Run the statements



# **Using Temp Table**

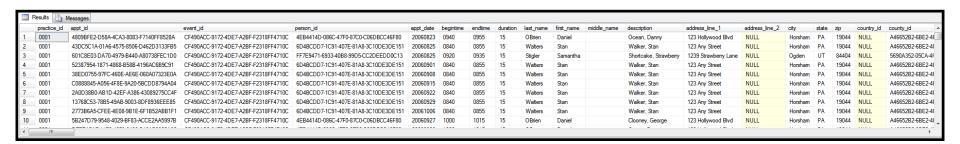
 Select from temp table (name changes) example: #FA4B053HFV3B

 Generates result set based on the EPM report engine selected columns, filters, options



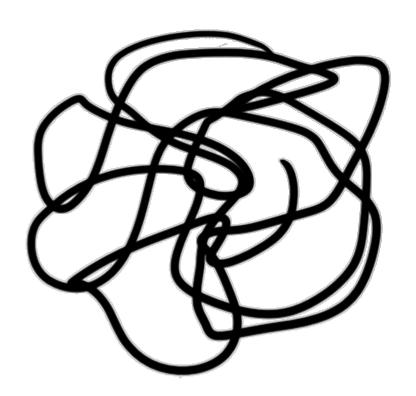
# **Query Results!**

- Can anyone read the results?
- 225 columns returned!
- Many are NULL
- Too many to be useful





# **Query Results!**





#### So now what do YOU do?

Need to cut down SELECT columns

Need to cut down INSERT columns

Need to cut down CREATE table columns

# Only use what YOU need



# Let's look at some SQL



# Query FROM statements

# TABLE LINKING

```
ON pm.provider_subgrouping1_id = ml1.mstr_list_item_id

AND ml1.mstr_list_type = 'provider_subgrouping'

LEFT OUTER JOIN mstr_lists ml2

ON pm.provider_subgrouping2_id = ml2.mstr_list_item_id

AND ml2.mstr_list_type = 'provider_subgrouping'

WHERE

(ap.appt_type is null or ap.appt_type <> 'D') AND

ap.appt_date >= '20151005' AND

ap.appt_date < '20151006' AND

(ap.delete_ind = 'N') AND

ap.appt_date >= 'N') AND
```

FROM appointments ap

JOTN events ev

JOIN resources r

LEFT OUTER JOIN person per

JOIN appointment\_members am

ON ap person id = per person id

AND ap.appt date = am.appt date

AND ev.event id = ap.event id

ON r.phys id = pm.provider id

ap.practice\_id = '0001' AND
am.practice id = '0001' AND

ev.practice id = '0001'

LEFT OUTER JOIN provider mstr pm

AND am.appt id = ap.appt id

ON am.practice id = ap.practice id

ON ev.practice id = ap.practice id

ON r.practice\_id = ap.practice\_id AND r.resource id = am.resource id

# **Table Relationships**

| Table               | Alias | Relationship | Linked Table  | Alias |
|---------------------|-------|--------------|---------------|-------|
| appointments        | ар    | LEFT OUTER   | person        | per   |
| appointment_members | am    | JOIN         | appointments  | ар    |
| events              | ev    | JOIN         | appointments  | ар    |
| resources           | r     | JOIN         | appointments  | ар    |
| provider_mstr       | pm    | LEFT OUTER   | resources     | r     |
| mstr_lists          | ml1   | LEFT OUTER   | provider_mstr | pm    |
| mstr_lists          | ml2   | LEFT OUTER   | provider_mstr | pm    |

#### **APPOINTMENTS**

Stores appointments created in the application

| Column                | FK Column    | FK Table          |
|-----------------------|--------------|-------------------|
| person_id             | person_id    | PERSON            |
| event_id              | event_id     | EVENTS            |
| resource_id           | resource_id  | RESOURCES         |
| enc_id                | encounter_id | PATIENT_ENCOUNTER |
| rendering_provider_id | provider_id  | PROVIDER_MSTR     |
| refer_provider_id     | provider_id  | PROVIDER_MSTR     |
| location_id           | location_id  | LOCATION_MSTR     |



# **APPOINTMENT\_MEMBERS**

#### Links resources to appointments

| Column      | FK Column   | FK Table     |
|-------------|-------------|--------------|
| appt_id     | appt_id     | APPOINTMENTS |
| resource_id | resource_id | RESOURCES    |



#### **EVENTS**

Master table for events (i.e. new patient appointment)

| Column      | FK Column   | FK Table |
|-------------|-------------|----------|
| practice_id | practice_id | PRACTICE |



#### **RESOURCES**

Master list of scheduling resources

| Column      | FK Column   | FK Table |
|-------------|-------------|----------|
| practice_id | practice_id | PRACTICE |



## PROVIDER\_MSTR

Master list of all physicians, therapists, psychiatrists, PA's, etc., used in the system.

(Nurses, Billers, Schedulers, Administrators, etc. are not in this table and are considered users)

| Column                   | FK Column         | FK Table   |
|--------------------------|-------------------|------------|
| country_id               | mstr_list_item_id | MSTR_LISTS |
| county_id                | mstr_list_item_id | MSTR_LISTS |
| provider_subgrouping1_id | mstr_list_item_id | MSTR_LISTS |
| provider_subgrouping2_id | mstr_list_item_id | MSTR_LISTS |



# MSTR\_LISTS

#### Master Lists table for EPM/EHR/KBM

| Column              | FK Column | FK Table |
|---------------------|-----------|----------|
| mstr_list_item_id   | EPM       | Depends  |
| mstr_list_item_desc | EHR/KBM   | Depends  |



# Linking the tables



# **Appointment Information**

APPOINTMENTS ap LEFT OUTER JOIN PERSON per ON ap.person\_id = per.person\_id



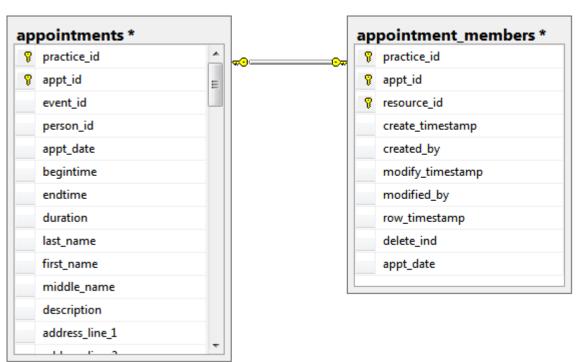
# Resource Link to Appointments Information

APPOINTMENTS ap JOIN APPOINTMENT\_MEMBERS am

ON am.practice\_id = ap.practice\_id

AND am.appt\_id = ap.appt\_id

AND am.appt\_date = ap.appt\_date

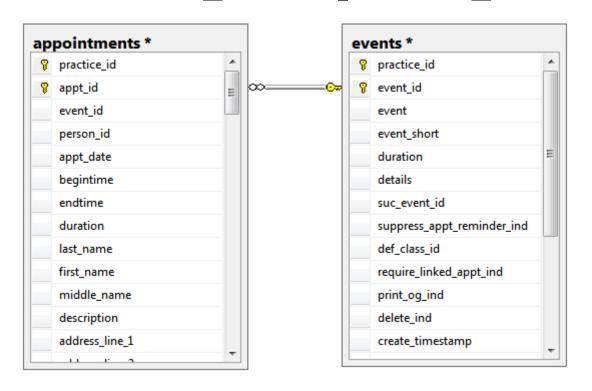


#### **Events Information**

APPOINTMENTS ap JOIN EVENTS ev

ON ev.practice\_id = ap.practice\_id

AND ev.event\_id = ap.event\_id

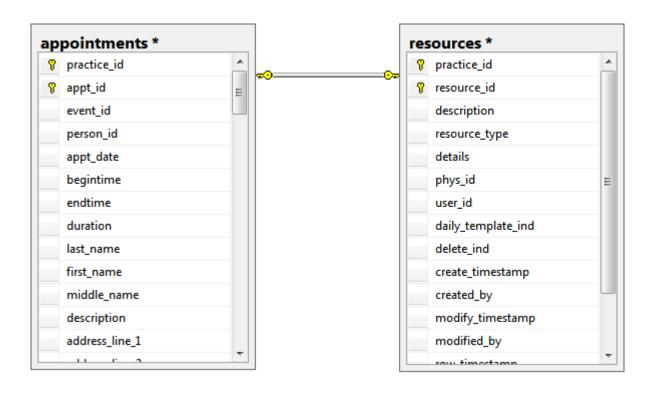


#### **Resources Information**

APPOINTMENTS ap JOIN RESOURCES r

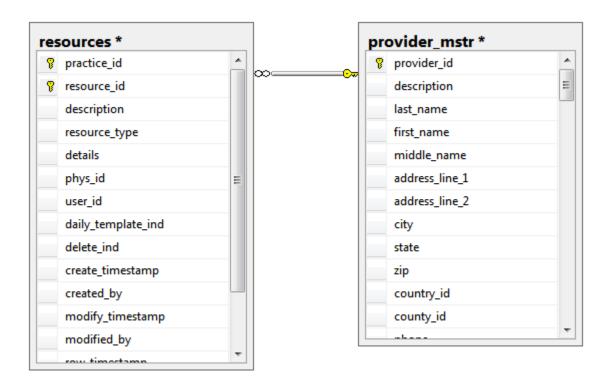
ON r.practice\_id = ap.practice\_id

AND r.resource\_id = am.resource\_id



#### **Provider Information**

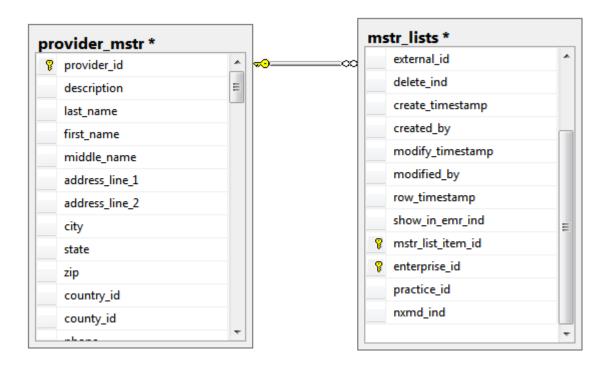
RESOURCES LEFT OUTER JOIN PROVIDER\_MSTR pm ON r.phys\_id = pm.provider\_id



#### **Provider Information**

PROVIDER\_MSTR pm LEFT OUTER JOIN MSTR\_LISTS ml1
ON pm.provider\_subgrouping1\_id =
ml1.mstr\_list\_item\_id

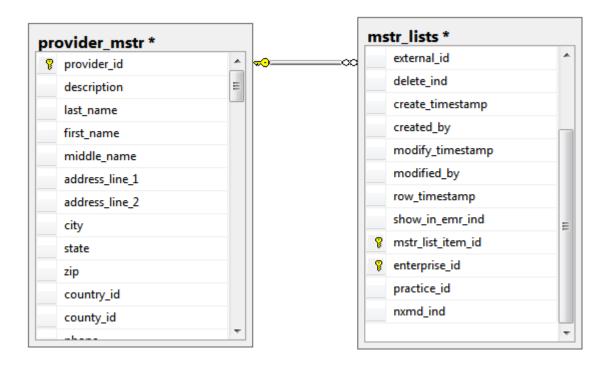
AND ml1.mstr\_list\_type = 'provider\_subgrouping'



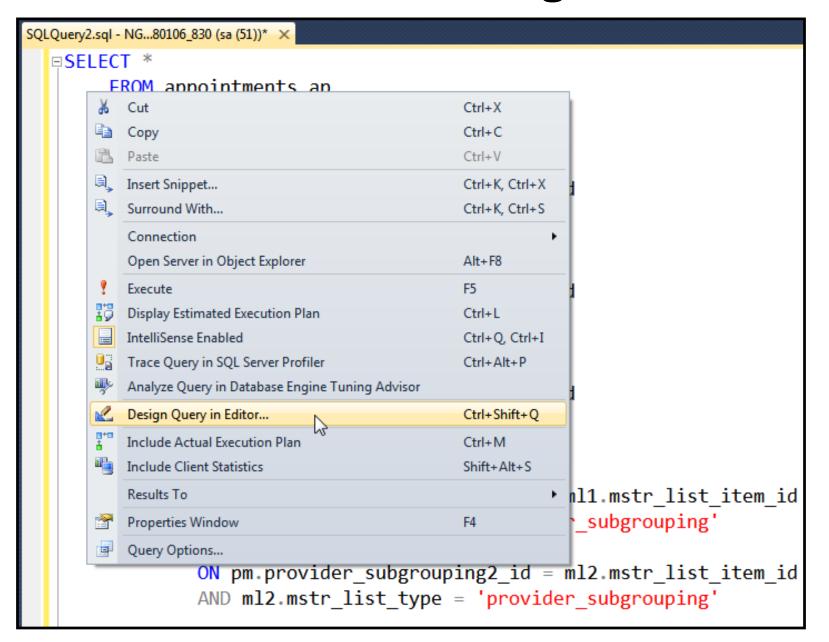
#### **Provider Information**

PROVIDER\_MSTR pm LEFT OUTER JOIN MSTR\_LISTS ml2
ON pm.provider\_subgrouping2\_id =
ml2.mstr\_list\_item\_id

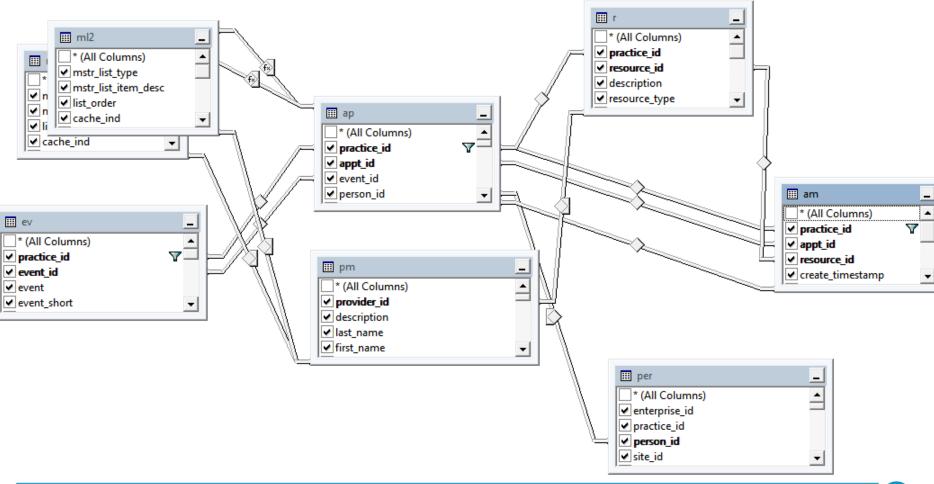
AND ml2.mstr\_list\_type = 'provider\_subgrouping'



# **Create Table Diagram**



## Final Entity Relationship Diagram (ERD)





# **Sample Query Results**

| iii F | ⊞ Results |                        |           |         |          |              |            |             |                       |               |     |               |
|-------|-----------|------------------------|-----------|---------|----------|--------------|------------|-------------|-----------------------|---------------|-----|---------------|
|       | appt_date | event                  | begintime | endtime | duration | last_name    | first_name | middle_name | description           | user_defined1 | sex | date_of_birth |
| 1     | 20071104  | TREADMILL              | 0920      | 0950    | 30       | Sliding      | Parent     |             | Slide, Test           | Tired         | F   | 19870101      |
| 2     | 20071105  | TREADMILL              | 0940      | 1010    | 30       | First Health | Franklin   | F           | Martin, Larry         |               | M   | 19520217      |
| 3     | 20071104  | TREADMILL              | 0930      | 1000    | 30       | Carbaugh     | Tena       |             | Carbaugh, Tena        | Palpatations  | F   | 19530523      |
| 4     | 20071106  | Physical - New Patient | 0910      | 1010    | 60       | Peters       | Dorothy    |             | Pinnick, Dottie       |               | F   | 19740928      |
| 5     | 20071105  | Physical - New Patient | 0920      | 1020    | 60       | Lang         | Lana       |             | Lang, Lana            |               | F   | 19830711      |
| 6     | 20071105  | Est Patient Followup   | 1300      | 1310    | 10       | Smith        | Duane      | Α           | Smith, Duane          | Cold          | M   | 19720707      |
| 7     | 20071105  | Est Patient Followup   | 1330      | 1340    | 10       | Evans        | Sandra     |             | Evans, Sandra         | Throat        | F   | 19500527      |
| 8     | 20071105  | Est Patient Followup   | 1310      | 1320    | 10       | Walters      | Stan       |             | Walker, Stan          | Back          | M   | 19600605      |
| 9     | 20071105  | Est Patient Followup   | 1340      | 1350    | 10       | Stigler      | Samantha   |             | Shortcake, Strawberry | Flu           | F   | 19740918      |
| 10    | 20071105  | Est Patient Followup   | 1410      | 1420    | 10       | Warren       | Allan      | В           | Warren, Allan         | Am            | M   | 19700710      |
| 11    | 20071105  | Est Patient Followup   | 1420      | 1430    | 10       | Knight       | Martin     |             | Knight, Martin        | Stomach       | M   | 19511109      |
| 12    | 20071105  | Physical - New Patient | 0950      | 1050    | 60       | Bing         | Linda      |             | Bing, Linda           |               | F   | 19730315      |
| 13    | 20071105  | Est Patient Followup   | 1320      | 1330    | 10       | Hill         | Tim        |             | Hill, Tim             | Knee          | M   | 19620811      |
| 14    | 20071106  | Consult                | 0950      | 1000    | 10       | Demuniz      | Shirlene   | M           | Demuniz, Shirlene     |               | M   | 19621123      |
| 15    | 20100412  | Consult                | 0920      | 0940    | 20       | Stigler      | Raymond    |             | Siegle, Ray           |               | M   | 19600701      |
| 16    | 20071105  | Consult                | 0930      | 0940    | 10       | Stigler      | Samantha   |             | Shortcake, Strawberry |               | F   | 19740918      |
| 17    | 20071105  | Physical - Est Patient | 1400      | 1410    | 10       | Diaz         | Shallyn    | Kay         | Diaz, Shallyn         | Annual        | F   | 19500527      |
| 18    | 20070801  | Est Patient Followup   | 0900      | 0910    | 10       | Coronel      | Angel      |             | Coronel, Angel        | Chest Pain    | M   | 19650814      |
| 19    | 20071106  | Est Patient - Peds     | 0930      | 0940    | 10       | Carbaugh     | Tena       |             | Carbaugh, Tena        |               | F   | 19530523      |

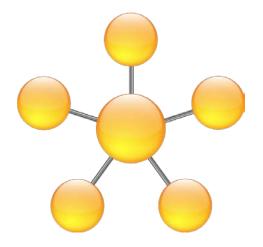
# **Diagnosis and Documentation**

Templates

Documents

Modules









# Where to Begin?

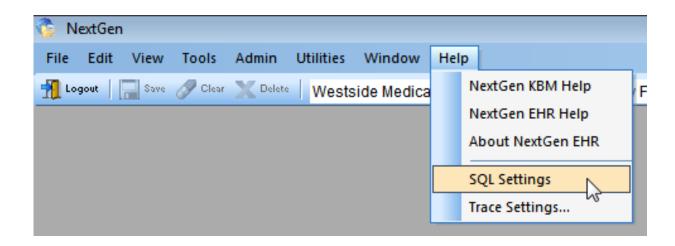
• No reports in EHR

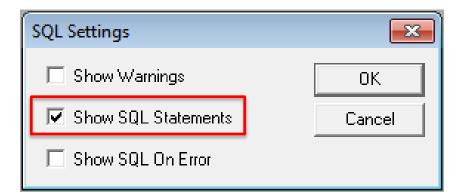
Limited internal EHR SQL logging

Use SQL Profiler



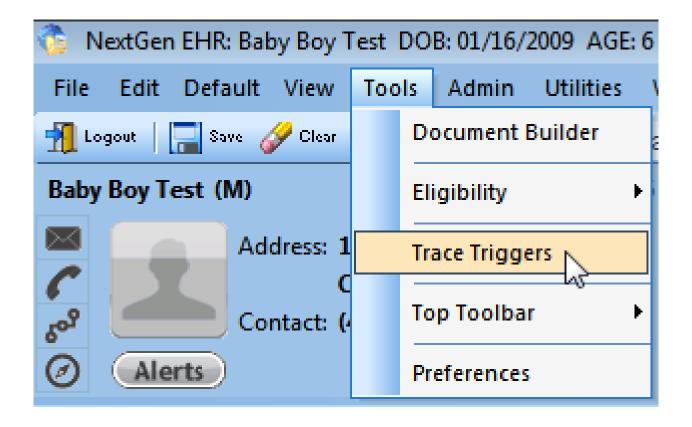
# **SQL Settings**





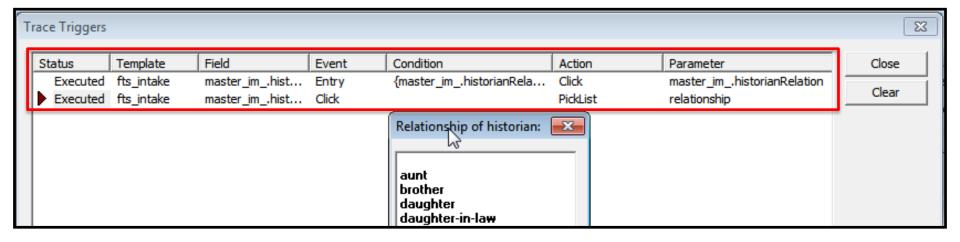


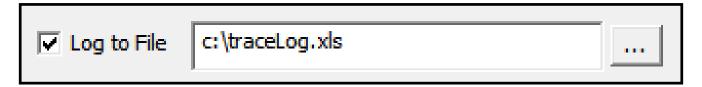
# **Trigger Trace**





# **Trigger Trace**







#### **SQL** Profiler

Use profiler trace template created earlier

Useful to identify SQL running

 Can add duration criteria to look for performance issues with templates

https://knowledge.nextgen.com/pe/action/km/viewelement?id=10153962



# **EHR Basics**



## **Key Tables**

EHR is encounter based

- Driven by PATIENT\_ENCOUNTER
- EHR tables used to cross-reference info

 KBM clinical/template tables have underscore at the end of the table name (i.e. master\_im\_)



# **Key Tables**

 ENC\_ID is master key field across MOST EHR/KBM tables

Lots of UNENFORCED foreign keys (FK)

Lots of DENORMALIZED data



#### What's this mean?

# HARD TO FIND WHAT YOU NEED!



# **Key EHR Tables**

| Table      | Use               | PK            |
|------------|-------------------|---------------|
| enterprise | Enterprise Master | enterprise_id |
| practice   | Practice Master   | practice_id   |
| person     | Person Master     | person_id     |
| patient    | Patient Master    | person_id     |



#### PERSON VS. PATIENT

 One record for entire system  One record per practice

Demographic information

 Patient-practice specific values

PERSON -> PATIENT -> PATIENT\_ENCOUNTER



# **Key EHR Tables**

| Table             | Use                    | PK          |
|-------------------|------------------------|-------------|
| provider_mstr     | Provider Master        | provider_id |
| location_mstr     | Location Master        | location_id |
| patient_encounter | List of all encounters | enc_id      |
| patient_documents | Generated Docs         | enc_id      |



#### Medical Record (medical\_records)

ENCOUNTER specific driven data

| Field Name    | Key Type | Assoc. Table      |
|---------------|----------|-------------------|
| enterprise_id | AK       | enterprise        |
| practice_id   | AK       | practice          |
| person_id     | AK       | person/patient    |
| enc_id        | PK, AK   | patient_encounter |



#### Medical Record Popup (mrpopup)

ENCOUNTER specific driven data

| Field Name    | Key Type | Assoc. Table      |
|---------------|----------|-------------------|
| enterprise_id | AK       | enterprise        |
| practice_id   | AK       | practice          |
| person_id     | AK       | person/patient    |
| enc_id        | PK, AK   | patient_encounter |



#### Medical Record Popup Extended (mrpopup\_ex)

MULTIPLE records per ENCOUNTER

| Field Name    | Key Type | Assoc. Table      |
|---------------|----------|-------------------|
| enterprise_id | AK       | enterprise        |
| practice_id   | AK       | practice          |
| person_id     | AK       | person/patient    |
| enc_id        | AK       | patient_encounter |
| seq_no        | PK,AK    |                   |



#### **Demographics** (demographics)

PERSON specific driven data

| Field Name    | Key Type | Assoc. Table   |
|---------------|----------|----------------|
| enterprise_id | PK       | enterprise     |
| practice_id   | PK       | practice       |
| person_id     | PK       | person/patient |



#### **Demographics Popup** (dmpopup)

PERSON specific driven data

| Field Name    | Key Type | Assoc. Table   |
|---------------|----------|----------------|
| enterprise_id | PK       | enterprise     |
| practice_id   | PK       | practice       |
| person_id     | PK       | person/patient |



#### **Demographics Popup Extended** (dmpopup\_ex)

MULTIPLE records per PERSON

| Field Name    | Key Type | Assoc. Table   |
|---------------|----------|----------------|
| enterprise_id | AK       | enterprise     |
| practice_id   | AK       | practice       |
| person_id     | AK       | person/patient |
| seq_no        | PK, AK   |                |



| Special<br>Field Name | Assoc. Table      | Use   |
|-----------------------|-------------------|---|
| encounterID           | patient_encounter | Used as ENC_ID but not a system created field |

# **KBM Templates**



## **Template Fundamentals**

Tables end with a underscore character \_

Identify all tables using query below:

```
FROM INFORMATION_SCHEMA.TABLES
WHERE RIGHT(table_name,1) = '_'
ORDER BY table name
```



## **Template Fundamentals**

Templates allow fields from multiple tables

Identify all tables using on a template:

```
SELECT table_name, field_name
   FROM template_fields tf INNER JOIN templates t
   ON tf.template_id = t.template_id
WHERE t.template_name = 'fts_intake'
AND tf.table_name <> ''
```



## **Template Fundamentals**

- How do you find the fields used on a template?
- Based on the template runtime "metadata"
- Standard relationships exist
- Clinical relationships based on ENC\_ID



## **Template Runtime Information**

| TABLE           | USE   | Relationship                   |
|-----------------|---|--------------------------------|
| templates       | List of all templates   | Primary Table                  |
| template_fields | List of elements on a template                                    | T.template_id = TF.template_id |
| fields_master   | List of all available fields in the database to use on templates. | DATA DICTIONARY INFORMATION    |
| triggers        | Information on MOST triggers (xref tables exist too)              | T.template_id = TR.template_id |



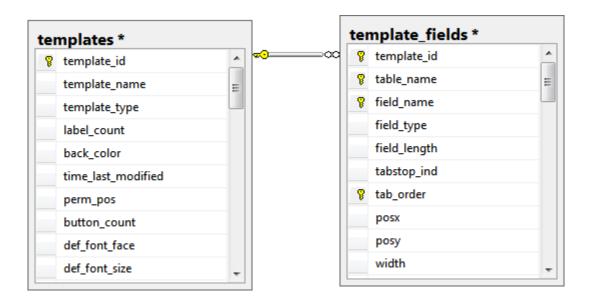


## **Template Field Information**

#### TEMPLATES t

INNER JOIN TEMPLATE\_FIELDS tf

ON t.template\_id = tf.template\_id

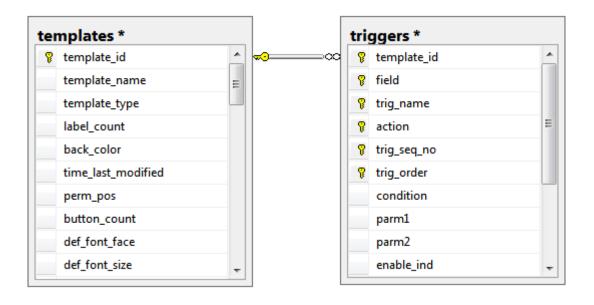


## **Template Trigger Information**

#### TEMPLATES t

INNER JOIN TRIGGERS tr

ON t.template\_id = tr.template\_id

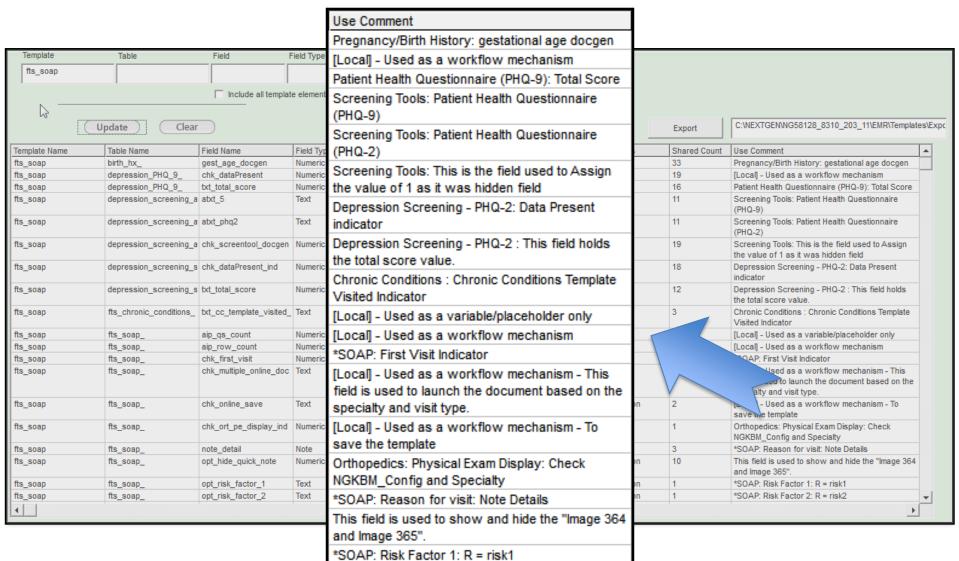


## Relationship Used

- Gap Analysis Utility
- Template/Document Compare
- Find fields on specific templates
- Find templates with certain fields
- Create Data Dictionary Lookup template



## **Data Dictionary Template**



\*SOAP: Risk Factor 2: R = risk2

## Template Usage/Activity



## **Template Usage/Activity Information**

| TABLE             | USE                            | Relationship                   |
|-------------------|--------------------------------|--------------------------------|
| templates         | List of all templates          | Primary Table                  |
| template_audit    | List of elements on a template | t.template_id = ta.template_id |
| patient_encounter | List of all encounters         | ta.enc_id = pe.enc_id          |

- Linking allows you to see which templates were opened
- Also provide the order they were opened
- Gap Analysis Usage grids based on this logic



## **Template Field Information**

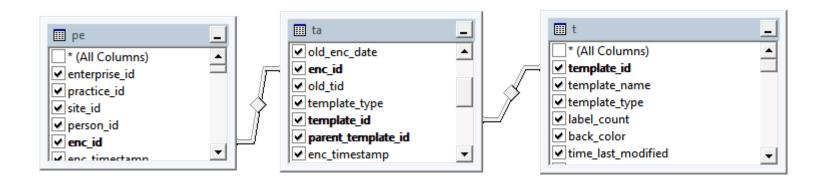
PATIENT\_ENCOUNTER pe

INNER JOIN TEMPLATE\_AUDIT ta

ON pe.enc\_id = ta.enc\_id

INNER JOIN TEMPLATES t

ON t.template\_id = ta.template\_id



SELECT pe.enc\_id, t.template\_name, ta.create\_timestamp
FROM

PATIENT\_ENCOUNTER pe

INNER JOIN TEMPLATE\_AUDIT ta

ON pe.enc\_id = ta.enc\_id

INNER JOIN TEMPLATES t

ON t.template\_id = ta.template\_id

ORDER BY pe.enc\_id, ta.create\_timestamp

| enc_id                               | template_name         | create_timestamp        |
|--------------------------------------|-----------------------|-------------------------|
| A02B49EE-1762-49D1-804D-01E0EFC1D479 | eyemaster_im          | 2014-01-27 19:38:56.673 |
| A02B49EE-1762-49D1-804D-01E0EFC1D479 | eyeChiefComplaint     | 2014-01-27 19:39:36.720 |
| A02B49EE-1762-49D1-804D-01E0EFC1D479 | eyeBriefExam          | 2014-01-27 19:40:01.550 |
| A02B49EE-1762-49D1-804D-01E0EFC1D479 | oph_intake            | 2014-01-27 19:40:45.997 |
| A02B49EE-1762-49D1-804D-01E0EFC1D479 | vital_signs_oph       | 2014-01-27 19:41:41.327 |
| 39E1334B-77CB-4834-8EE1-02125213628D | Asthma_Peak_Flow      | 2014-04-29 09:57:11.800 |
| 39E1334B-77CB-4834-8EE1-02125213628D | vital_signs           | 2014-04-29 10:02:11.787 |
| 1EA749F2-B3CD-4A10-A19E-02FAA365F6B7 | pt_evaluate_objective | 2014-01-17 15:19:23.733 |
| 1EA749F2-B3CD-4A10-A19E-02FAA365F6B7 | pe_shoulder           | 2014-01-17 15:21:01.533 |
| 5F1F4A27-12E8-48BA-A368-037DFFF3E08D | fts_intake            | 2014-05-19 17:02:30.023 |
| 5F1F4A27-12E8-48BA-A368-037DFFF3E08D | dem_intake            | 2014-05-19 17:02:36.630 |
| 5F1F4A27-12E8-48BA-A368-037DFFF3E08D | dem_soap              | 2014-05-19 17:04:09.073 |
| 5F1F4A27-12E8-48BA-A368-037DFFF3E08D | proc_dem_excision_1   | 2014-05-19 17:05:01.467 |
| 5F1F4A27-12E8-48BA-A368-037DFFF3E08D | Assessment            | 2014-05-19 17:06:35.930 |
| 5F1F4A27-12E8-48BA-A368-037DFFF3E08D | procedure_billing     | 2014-05-19 19:26:02.717 |
| E3A7DBCF-C2C1-4E4F-B395-037F02AA0108 | oph_home_page         | 2014-04-30 16:44:41.037 |
| 9E0925C8-FB05-4E3E-AD65-0517698FABA5 | fts_intake            | 2014-04-29 12:15:50.330 |

## **Documents**



#### **KBM** Documents

Legal representation of an encounter

Pulls information from database

Formats it based on set of rules



#### **KBM** Documents

- Can be driven from the document side (I want info on the macros on a document)
- Can be driven from the encounter side (I want to know all documents generated)
- Primary table changes depending on approach



#### **KBM Documents: Encounter Driven**

| Table             | Use                           | Alias |
|-------------------|-------------------------------|-------|
| PATIENT_ENCOUNTER | Lists all encounters          | PE    |
| PATIENT_DOCUMENTS | Lists all documents generated | PD    |

#### FK Information

PE.enc\_id = PD.enc\_id



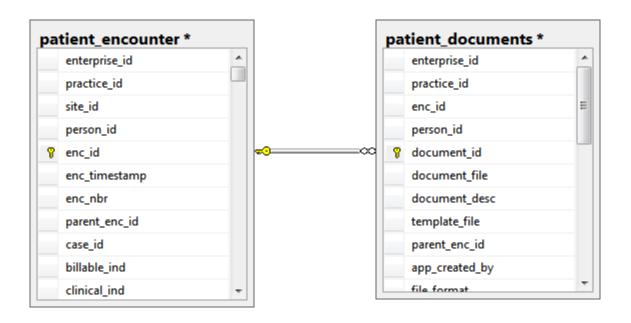


#### **Document Information**

PATIENT\_ENCOUNTER pe

LEFT OUTER JOIN PATIENT\_DOCUMENTS pd

ON pe.enc\_id = pd.enc\_id



#### **KBM Documents: Document Driven**

| Table         | Use  | Alias |
|---------------|--|-------|
| DOCUMENT_MSTR | List of all documents                                | DM    |
| MACRO_DOC     | List of macros and table/field info on each document | MD    |
| MACRO_TRANS   | List of logic related to each macro                  | MT    |

#### FK Information

DM.doc\_compile\_id = MD.document\_name
MD.macro id = MT.macro id





#### **Document Information**

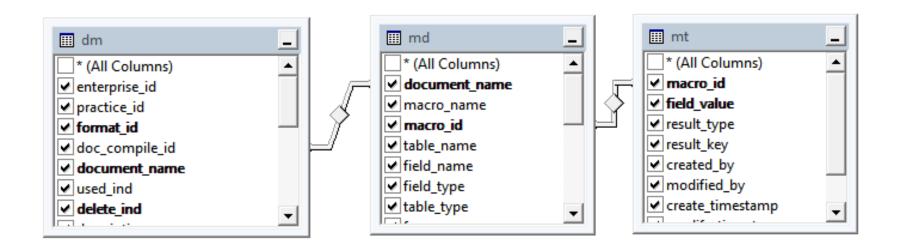
DOCUMENT\_MSTR dm

INNER JOIN MACRO\_DOC md

ON dm.doc\_compile\_id = md.document\_name

INNER JOIN MACRO\_TRANS mt

ON mt.macro\_id = md.macro\_id



# Sample Report Requests



#### **End-User Report Request #1:**

Create report listing patients who have documents generated for them for a specific time period (last year starting from today)

\*\*\* INCLUDE ANY PERTINENT INFORMATION



# Encounter Driven: Linking the Tables

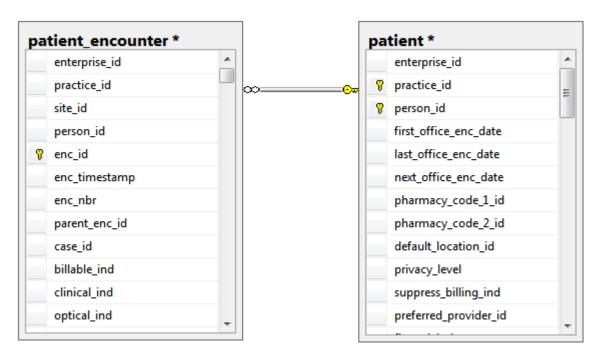


#### **Patient Information**

PATIENT\_ENCOUNTER pe INNER JOIN PATIENT pat
ON pe.person\_id = pat.person\_id

AND pe.practice\_id = pat.practice\_id

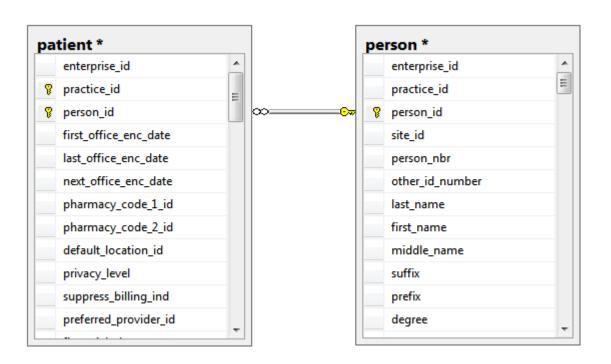
AND pe.enterprise\_id = pat.enterprise\_id



#### **Person Information**

INNER JOIN PERSON per

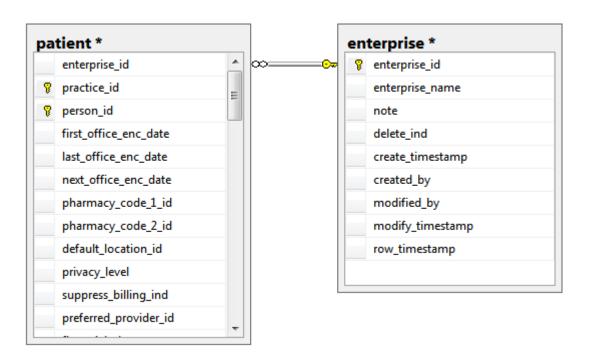
ON per.person\_id = pat.person\_id



### **Enterprise Information**

INNER JOIN ENTERPRISE e

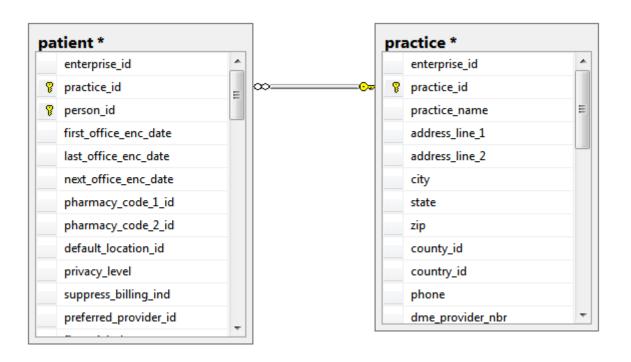
ON e.enterprise\_id = pat.enterprise\_id



#### **Practice Information**

INNER JOIN PRACTICE p

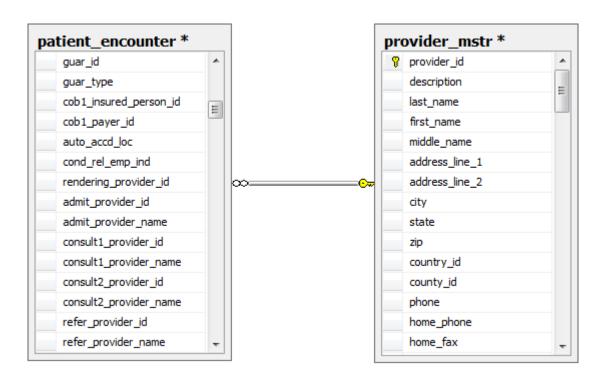
ON p.practice\_id = pat.practice\_id



#### **Provider Information**

INNER JOIN PROVIDER\_MSTR pm

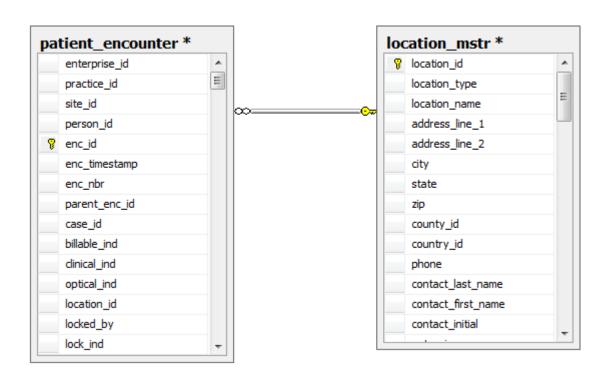
ON pm.provider\_id = pe.rendering\_provider\_id



#### **Location Information**

INNER JOIN LOCATION\_MSTR lm

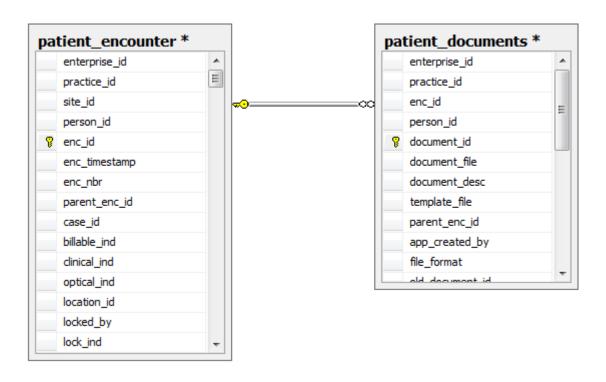
ON pe.location\_id = lm.location\_id



#### **Generated Document Information**

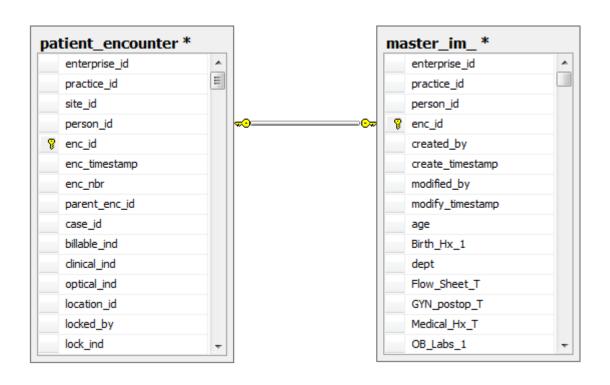
LEFT OUTER JOIN PATIENT\_DOCUMENTS pd

ON pd.enc\_id = pe.enc\_id



#### **Template Information**

ON mi.enc\_id = pe.enc\_id



```
SELECT e enterprise name AS enterprise, p.practice name AS practice,
lm.location_name,
dbo.fnDrLastNameFirst(pm.last name, pm.degree, pm.first name, pm.middle name) AS
provider,
dbo.fnDisplayFullNameLNF(per.first_name, per.middle_name, per.last_name,
per.degree) AS patient,
ISNULL(mi.specialty,'') AS 'specialty',
CAST(CONVERT(DATETIME, enc_timestamp, 120) AS VARCHAR(25)) AS 'encounter date',
ISNULL(document_desc,'') AS 'generated document'
FROM PATIENT_ENCOUNTER pe
    INNER JOIN patient pat ON pat.person_id = pe.person_id
        AND pat.practice_id = pe.practice_id
        AND pat.enterprise id = pe.enterprise id
    INNER JOIN person per ON per.person id = pat.person id
    INNER JOIN enterprise e ON e.enterprise_id = pat.enterprise_id
    INNER JOIN practice p ON p.practice_id = pat.practice_id
    INNER JOIN provider_mstr pm ON pm.provider_id = pe.rendering_provider_id
    INNER JOIN location_mstr lm ON pe.location_id = lm.location_id
    LEFT OUTER JOIN patient_documents pd ON pd.enc_id = pe.enc_id
    LEFT OUTER JOIN master_im_ mi ON mi.enc_id = pe.enc_id
WHERE enc_timestamp BETWEEN DATEADD(YY, -1, GETDATE()) AND GETDATE()
ORDER BY e.enterprise_id ASC, p.practice_id ASC,
dbo.fnDrLastNameFirst(pm.last_name, pm.degree, pm.first_name, pm.middle_name) ASC,
enc_timestamp DESC
```

### **Sample Query Results**

| location_name           | provider             | patient         | specialty       | encounter date      | generated document |
|-------------------------|----------------------|-----------------|-----------------|---------------------|--------------------|
| Westside Medical Clinic | Anderson MD, Barry F | Test, Baby Girl |                 | Oct 15 2015 5:15PM  |                    |
| Westside Medical Clinic | Anderson MD, Barry F | Test, Baby Boy  |                 | Oct 15 2015 5:09PM  |                    |
| Westside Medical Clinic | Anderson MD, Barry F | Test, Father    | Family Practice | Oct 15 2015 11:29AM | intake_note        |
| Westside Medical Clinic | Anderson MD, Barry F | Test, Baby Boy  |                 | Oct 13 2015 9:11PM  |                    |

#### **End-User Report Request #2:**

Create report listing all the table/fields and their possible values used on a specific document

\*\*\* INCLUDE ANY PERTINENT INFORMATION



# Document Driven: Linking the Tables



#### **Document Information**

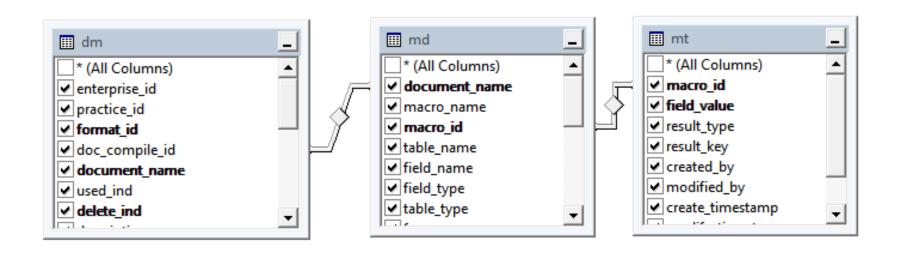
```
DOCUMENT_MSTR dm
```

INNER JOIN MACRO\_DOC md

ON dm.doc\_compile\_id = md.document\_name

INNER JOIN MACRO\_TRANS mt

ON mt.macro\_id = md.macro\_id



#### SELECT

```
dm.document_name, md.macro_name,
  md.table_name, md.field_name,
  md.field_type, md.table_type,
  mt.field_value, mt.result_type,
  mt.result key
FROM document_mstr dm
  INNER JOIN macro_doc md
     ON dm.doc_compile_id = md.document_name
  INNER JOIN macro_trans mt
     ON mt.macro_id = md.macro_id
```

WHERE dm.document name = 'Chart Note'

### **Sample Query Results**

|    | document_name | macro_name      | table_name  | field_name           | field_type | table_type      | field_value | result_type  | result_key                     |
|----|---------------|-----------------|-------------|----------------------|------------|-----------------|-------------|--------------|--------------------------------|
|    | Chart_Note    | patient_dob     | person      | date_of_birth        | Date       | demographics    | •           | Value        |                                |
|    | Chart_Note    | patient_fname   | person      | first_name           | Text       | demographics    | •           | Value        |                                |
|    | Chart_Note    | patient_initial | person      | middle_name          | Text       | demographics    | •           | Value        |                                |
|    | Chart_Note    | patient_Iname   | person      | last_name            | Text       | demographics    | •           | Value        |                                |
| ,  | Chart_Note    | patient_mm      | patient     | med_rec_nbr          | Text       | demographics    | •           | Value        |                                |
| 6  | Chart_Note    | signoff         | em_history_ | chk_signoff1         | Numeric    | medical_records | •           | Text         | {signoff: Unexpected Value}    |
| 7  | Chart_Note    | signoff         | em_history_ | chk_signoff1         | Numeric    | medical_records | =blank      | NextGen File | sub_mid_level_none             |
| 8  | Chart_Note    | signoff         | em_history_ | chk_signoff1         | Numeric    | medical_records | 0           | NextGen File | sub_mid_level_none             |
| 9  | Chart_Note    | signoff         | em_history_ | chk_signoff1         | Numeric    | medical_records | 1           | NextGen File | sub_mid_level_signoff          |
| 10 | Chart_Note    | last name       | person      | last_name            | Text       | demographics    | •           | Value        |                                |
| 11 | Chart_Note    | sub_footer      | master_im_  | docgen_header_footer | Numeric    | medical_records | •           | Text         | {sub_footer: Unexpected Value} |
| 12 | Chart_Note    | sub_footer      | master_im_  | docgen_header_footer | Numeric    | medical_records | =blank      | NextGen File | sub_footer                     |
| 13 | Chart_Note    | sub_footer      | master_im_  | docgen_header_footer | Numeric    | medical_records | 0           | NextGen File | sub_footer                     |
| 14 | Chart_Note    | sub_footer      | master_im_  | docgen_header_footer | Numeric    | medical_records | 1           | NextGen File | sub_footer                     |
| 15 | Chart_Note    | sub_header      | master_im_  | docgen_header_footer | Numeric    | medical_records | •           | Text         | {sub_header: Unexpected Value} |
| 16 | Chart_Note    | sub_header      | master_im_  | docgen_header_footer | Numeric    | medical_records | =blank      | NextGen File | sub_header                     |
| 17 | Chart_Note    | sub_header      | master_im_  | docgen_header_footer | Numeric    | medical_records | 0           | NextGen File | sub_header                     |
| 18 | Chart_Note    | sub_header      | master_im_  | docgen_header_footer | Numeric    | medical_records | 1           | NextGen File | sub_header                     |
| 19 | Chart_Note    | dob             | person      | date_of_birth        | Date       | demographics    | •           | Value        |                                |

#### **Orders/Procedures**

Orders

Procedures

Immunizations









#### **ORDER\_ Table**

- KBM template table
- Based on very specific rules

- Minimum requires for orders of TYPE:
  - ORDERED
  - COMPLETED

To be used with UPLOAD EXTENDED TRIGGERS



#### **Order\_ Table Relationships**

| Table             | Field         | Table  | Field                  |
|-------------------|---------------|--------|------------------------|
| ENTERPRISE        | enterprise_id | ORDER_ | enterprise_id          |
| PRACTICE          | practice_id   | ORDER_ | practice_id            |
| PERSON            | person_id     | ORDER_ | person_id              |
| PATIENT_ENCOUNTER | enc_id        | ORDER_ | encounterID            |
| PROVIDER_MSTR     | provider_id   | ORDER_ | orderedByKey           |
| LAB_NOR           | order_num     | ORDER_ | order_module_order_num |

### **STATUS:** Ordered (1/3)

| FIELD NAME       | NOTE      | USE   |
|------------------|-----------|---|
| actClass         | mandatory | see list of acceptable actClasses below   |
| actCode          |           | always required for any labs, diagnostics, procedures, optional for other orders but recommended when available |
| actDiagnosis     |           | recommended when available  |
| actDiagnosisCode | mandatory |   |
| actMood          | mandatory | see list of acceptable actMoods below   |
| actStatus        | mandatory | "ordered"   |
| actSubClass      |           | required for education/instructions and follow-up orders, see list below; optional for others                   |



### **STATUS:** Ordered (2/3)

| FIELD NAME     | NOTE        | USE   |  |
|----------------|-------------|---|--|
| actText        | *mandatory  | These 3 must contain the same text at the   |  |
| ActTextDisplay | *mandatory  | minimum. actTextDisplay and actTextDispDoc can also contain additional information, such as |  |
| actTextDispDoc | *mandatory  | side, site, etc.  |  |
| documented_by  | mandatory   | the Current UserName  |  |
| encounterDate  | mandatory   |   |  |
| EncounterID    | mandatory   |   |  |
| IocationName   | recommended | Current Location Name function  |  |
| ordered        | mandatory   | Value of "1"  |  |





### **STATUS**: Ordered (3/3)

| FIELD NAME       | NOTE   | USE                        |
|------------------|--|----------------------------|
| orderedBy        | required unless "historical entry" or<br>"ordered elsewhere" | Current Provider Name      |
| orderByKey       | required unless "historical entry" or<br>"ordered elsewhere" | Current Provider ID        |
| orderedDate      | required unless "historical entry" or<br>"ordered elsewhere" | Current Date               |
| orderedTime      | required unless "historical entry" or<br>"ordered elsewhere" | Current Time               |
| sortOrderDisplay | required unless "historical entry" or<br>"ordered elsewhere" | default is "1" except CARD |
| supplyQuantity   | required unless "historical entry" or<br>"ordered elsewhere" | default is "1"             |
| txt_dept         | required unless "historical entry" or<br>"ordered elsewhere" | master_imdept              |

### **STATUS:** Completed (1/4)

| FIELD NAME       | NOTE      | USE   |
|------------------|-----------|---|
| actClass         | mandatory | see list of acceptable actClasses   |
| actCode          |           | always required for any labs, diagnostics, procedures, optional for other orders but recommended when available |
| actDiagnosis     |           | recommended when available  |
| actDiagnosisCode | mandatory |   |
| actMood          | mandatory | default "ORD", "EVN" when actClass = "MPROT"  |
| actStatus        | mandatory | "completed"   |
| actSubClass      |           | required for education/instructions and follow-up orders, see list below; optional for others                   |





### **STATUS:** Completed (2/4)

| FIELD NAME              | NOTE        | USE  |
|-------------------------|-------------|--|
| actText                 | *mandatory  | These 3 must be the same text at the minimum. actTextDisplay and |
| actTextDisplay          | *mandatory  | actTextDispDoc can also contain                                  |
| actTextDispDoc          | *mandatory  | additional information, such as side, site, etc.                 |
| completed               | mandatory   |  |
| completedBy             | mandatory   | the Current UserName   |
| completedDate           | mandatory   |  |
| completedDateDocumented | mandatory   |  |
| completedReason         | recommended | Current Location Name function                                   |
| completedTime           | mandatory   | Value of "1"   |

### **STATUS:** Completed (3/4)

| FIELD NAME    | NOTE   | USE                        |
|---------------|--|----------------------------|
| documented_by | required unless "historical entry" or<br>"ordered elsewhere" | Current Provider Name      |
| encounterDate | required unless "historical entry" or<br>"ordered elsewhere" | Current Provider ID        |
| encounterID   | required unless "historical entry" or<br>"ordered elsewhere" | Current Date               |
| IocationName  | required unless "historical entry" or<br>"ordered elsewhere" | Current Time               |
| ordered       | required unless "historical entry" or<br>"ordered elsewhere" | default is "1" except CARD |
| orderedBy     | required unless "historical entry" or<br>"ordered elsewhere" | Current Provider Name      |
| UserID        | required unless "historical entry" or<br>"ordered elsewhere" | Current UserID             |

### **STATUS:** Completed (4/4)

| FIELD NAME       | NOTE   | USE                        |
|------------------|--|----------------------------|
| orderByKey       | required unless "historical entry" or<br>"ordered elsewhere" | Current Provider ID        |
| orderedDate      | required unless "historical entry" or<br>"ordered elsewhere" | Current Date               |
| orderedTime      | required unless "historical entry" or<br>"ordered elsewhere" | Current Time               |
| sortOrderDisplay | required unless "historical entry" or<br>"ordered elsewhere" | default is "1" except CARD |
| supplyQuantity   | required unless "historical entry" or<br>"ordered elsewhere" | default is "1"             |
| txt_dept         | required unless "historical entry" or<br>"ordered elsewhere" | master_imdept              |





### Valid actClass (1/4)

| actClass    | ADDITIONAL INFORMATION   |
|-------------|--|
| "DIAGSTUDY" | All radiology orders or a non-lab order, not otherwise defined by another actClass, that generally has a narrative findings/result. Eg - EKG, colonoscopy, sigmoidoscopy   |
| "DME"       | Durable medical equipment, non-disposable items eg - wheel chairs, crutches  |
| "EDU"       | Patient Education provided to patient in written form.   |
| "INSTRUCT"  | Any instructions/counseling given to the patient unrelated to a test. If instructions about meds then actSubClass = "MEDS"; if about diet then actSubClass = "DIET"; if about exercise then actSubClass = "EXERCISE"; all else actSubClass = "GEN" |
| "EXAM"      | Specific exams that generally are defined by office protocols eg - breast exam, foot exam, etc   |
| "IMM"       | Immunizations NO LONGER USED in order_, MUST be done via the Immunization Module.  |

### Valid actClass (2/4)

| actClass     | ADDITIONAL INFORMATION  |
|--------------|---|
| "INJ"        | Injections given in office  |
| "INSTRUCT"   | For Patient Education - If INSTRUCT the actSubClass must be "EDU"             |
| "IVFLUID"    | ivfluids given in office  |
| "LAB OFFICE" | Labs performed in office during an encounter                                  |
| "LAB"        | Labs to be performed outside of the current encounter or to an outside vendor |
| "MED"        | In office medications   |
| "MEDSUPPLY"  | Medical supplies e.g glucose strips, catheters, gauze, bandages               |

### Valid actClass (3/4)

| actClass  | ADDITIONAL INFORMATION  |
|-----------|---|
| "MONITOR" | Use for repeated activity, confined to an encounter / case, by clinical personnel on a patient and requiring ongoing documentation for a medical condition, or during / as a result of a procedure. Example: repeated vital signs, glucose, neuro checks, swelling, etc |
| "MPROT"   | Monitoring program/Screenings - An officially or unofficially instituted program or screening instrument to track or categorize events or conditions  |
| "OV"      | All office visits, follow-up visits to the same location/office   |
| "PAP"     | Pap orders  |
| "PATH"    | Pathology orders  |
| "PPD"     | PPD/tuberculin skin test  |

### Valid actClass (4/4)

| actClass    | ADDITIONAL INFORMATION   |
|-------------|--|
| "PROC"      | Use for procedures or services performed in the office.  |
| "PT"        | Physical therapy orders not referred out   |
| "REFR"      | Referral to other physician/practice   |
| "SURG"      | Use for procedure(s) to be scheduled and performed / billed elsewhere. (or scheduled and performed / billed in a surgical section in the office i.e. a surgi-center) |
| "TRANSPORT" | Orders for arrangement of transportation to/from medical facility  |
| "XRAY"      | X-ray orders. Can be DIAGSTUDY w/ actSubClass of XRAY  |

### **Acceptable Statuses**

| Acceptable Status | Hierarchical Position |
|-------------------|-----------------------|
| "cancelled"       | XX                    |
| "completed"       | 5                     |
| "result received" | 4                     |
| "obtained"        | 3                     |
| "scheduled"       | 2                     |
| "ordered"         | 1                     |

#### Orders Module = lab\_nor

- All general info on a single order
- Can be many tests under a single order
- Info on entire lab order (person\_id, ordering provider, order priority, etc.)
- Individual test information stored in lab\_order\_tests



#### Orders Module = lab\_nor

- Individual test information returned by lab (after matched and committed) stored in:
  - lab\_results\_obr\_p
  - lab\_results\_obr2\_p

Link from ORDER\_ to Order Module

order\_.order\_module\_order\_num = lab\_nor.order\_num



#### **LAB\_NOR (1/8)**

| FIELD NAME        | USE   | NOTE          |
|-------------------|---|---------------|
| ENTERPRISE_ID     | The Id of the enterprise that owns this record.                           | enterprise_id |
| PRACTICE_ID       |   | practice_id   |
| ENC_ID            | Encounter ID. Corresponds to the encounter_id in patient_encounter table. | encounter_id  |
| ORDER_NUM         | Internal order number used to link all tables together.                   | lab_order_id  |
| PERSON_ID         |   | person_id     |
| ORDERING_PROVIDER |   | provider_id   |
| DATE_RECEIVED     |   | MS-Date Time  |
| SIGN_OFF_DATE     |   | MS-Date Time  |
| SIGN_OFF_PERSON   |   |               |

#### **LAB\_NOR (2/8)**

| FIELD NAME    | USE   | NOTE        |
|---------------|---|-------------|
| TEST_LOCATION | ID of the facility that ordered the test. It must be the same code as location_key in the LOCATION table. Rosetta will use this ID code to find lab assigned facility id.   | location_id |
| TEST_STATUS   | Used to indicate test order status. The initial status is "Pending". Upon receiving results, the status can be "Unknown", "Final", or "Preliminary". Lab orders interface will use this field and override "Pending" status with "Sent" after the acknowledgment is received in TCP/IP agent or after lab order was written to a file in the batch agent. If the any of the required fields are missing, the order is rejected. In such cases, the error status is displayed in this field. |             |
| NGN_STATUS    | Not used by lab orders. Used by NextGen to mark test status (Assigned, Ordered, and Signed-Off)   |             |
| TEST_DESC     | Names of the tests that are included with this order  |             |

#### LAB\_NOR (3/8)

NOTE: Indicator = Values are 'Y' or 'N'

| FIELD NAME     | USE  | NOTE      |
|----------------|--|-----------|
| DELETE_IND     |  | Indicator |
| SIGNED_OFF     |  |           |
| ORDER_CONTROL  | Used to fill in "Order Control" field in the ORC segment.  Allowed values:  "NW" – New order  "CA" – Cancel order  "RP" – Replace order  "XO" – Change order  "HD" – Hold order                                |           |
| ORDER_PRIORITY | Required when the OBR segment is sent. This is the required component of the "Quantity/Timing" field.  Allowed values:  "S" = Stat (highest priority)  "A" = As soon as possible  "R" = Routine "C" = Callback |           |

### **LAB\_NOR (4/8)**

| FIELD NAME       | USE  | NOTE         |
|------------------|--|--------------|
| TIME_ENTERED     | Date and time that the order was entered into the NextGen system. HL7 Standard assumes that this is not necessarily the same date and time the order was issued or specimen was collected.   | MS-Date Time |
| SPEC_ACTION_CODE | Required when the OBR segment is sent. Used in the "Specimen Action Code" field.  Allowed values:  "A" = Add ordered tests to the existing specimen  "G" = Generated order/reflex order  "L" = Lab to obtain specimen from patient                         |              |
| BILLING_TYPE     | Billing type (payment type) is required by some labs (LabCorp in particular) when sending lab order.  Allowed values are as follows:  'C' = Client (doctor or medical practice)  'P' = Patient  'T' = Third party (usually medical insurance)  'O' = Other |              |

#### **LAB\_NOR (5/8)**

| FIELD NAME    | USE   | NOTE                       |
|---------------|---|----------------------------|
| CLINICAL_INFO | Relevant clinical info field containing suspected diagnosis or other clinical findings. |                            |
| CANCEL_REASON | Reason for order cancellation (if applicable).  |                            |
| UFO_NUM       | User Friendly Order number.   | System Counters            |
| LAB_ID        | Lab for each order was entered  |                            |
| OLD_ORDER_NUM | No Longer Used  | Old Lab Order<br>Number Id |
| ENC_TIMESTAMP | Admit date/time (PV1 segment) NextGen Specific  | MS-Date Time               |

#### **LAB\_NOR (6/8)**

| FIELD NAME            | USE   | NOTE            |
|-----------------------|---|-----------------|
| GENERATED_BY          | Stores the identity of the module that created lab order. Possible values are:  * "EMR" (if order was created by lab module)  * "Lab Assign" (if order was generated by Lab Assign)  * "Interface" (if order has been generated by lab Results interface from lab results data)  * "Imported" (if lab order message from external lab was received by our lab interface)  * actual template name (if order was created by a Template) |                 |
| PAQ_PROVIDER_ID       |   | PAQ provider_id |
| REFERRING_PROVIDER_ID | Referring provider from patient_encounter table   | provider_id     |
| ORDER_TYPE            | Identifies if order is lab, radiology, etc.   |                 |

#### **LAB\_NOR (7/8)**

| FIELD NAME      | USE  | NOTE         |
|-----------------|--|--------------|
| GENERAL_COMMENT | General order comment                                      |              |
| ORDER_COMMENT   | Order comment  |              |
| PATIENT_COMMENT | Patient specific comment for this order                    |              |
| START_DATE      | order start date for recurring order                       | MS-Date Time |
| END_DATE        | order end date for recurring order                         | MS-Date Time |
| RECUR_MODE      | Order recurrence mode                                      |              |
| MAX_RECUR       | Maximum number of times an order can recur                 |              |
| RECUR_FREQ      | Recurrence frequency                                       |              |
| NG_ORDER_IND    | Indicates if NextGen compendium is used to create an order |              |

#### **LAB\_NOR (8/8)**

| FIELD NAME            | USE  | NOTE |
|-----------------------|--|------|
| ABN_SIGNED            | Indicates patient's ABN choice   |      |
| DOCUMENTS_IND         | indicate if order has any documents linked to them                           |      |
| SIGNOFF_COMMENTS_IND  | indicate if order has any sign-off comments                                  |      |
| ORDERED_ELSEWHERE_IND | column to indicate if an order is created by NextGen or outside system       |      |
| INTRF_MSG             | error message from the interface   |      |
| COMPLETED_IND         | An indicator that the order was fully completed by a lab                     |      |
| SCHEDULE_DATE         | Schedule date  |      |
| PARENT_ORDER_NUM      | Column records the parent order number of an order. Altered table is lab_nor |      |

## Procedures



#### PATIENT\_PROCEDURE

- List of procedures submitted from the EMR
- This table is the EMR version of the EPM charges table
- If a client is licensed for both products, both the patient\_procedure and the charges table are populated
- Field specific information available in data dictionary



#### **Procedures Table Relationships**

| Table             | Alias | Relationship    | Linked Table      | Alias |
|-------------------|-------|-----------------|-------------------|-------|
| service_item_mstr | sim   | LEFT OUTER JOIN | patient_procedure | pp    |
| patient_encounter | р     | JOIN            | patient_procedure | pp    |

#### FK Information

P.enc\_id = PP.enc\_id

SIM.service\_item\_id = pp.service\_item\_id





#### SERVICE\_ITEM\_MSTR

 This table contains libraries of customized procedure codes selected from the CPT4\_CODE\_MSTR table.

 Allows having the same CPT4 code in different libraries with a different value for the description fields



```
SELECT
p.enc_timestamp, p.enc_id, p.enc_timestamp_tz,
p.practice id, 'Encounter Date: Time',
pp.service_item_desc, pp.service_item_id, pp.units
FROM patient_encounter p
   JOIN patient_procedure pp
      ON pp.enc_id = p.enc_id
   LEFT OUTER JOIN service item mstr sim
      ON sim.service_item_id = pp.service_item_id
         AND sim.service item lib id =
             pp.service item lib id
         AND sim.eff date <= '20151015'
         AND sim.exp_date>='20151015'
WHERE
   (pp.delete_ind <> 'Y' OR pp.delete_ind IS NULL)
   AND p.enterprise_id = '00001'
   AND p.person_id = 'FB765CA6-CA0E-4C1E-B697-C801F84E2264'
   AND pp.enc_id = p.enc_id
ORDER BY p.enc timestamp DESC, p.enc id DESC
```

--PATIENT PROCEDURES

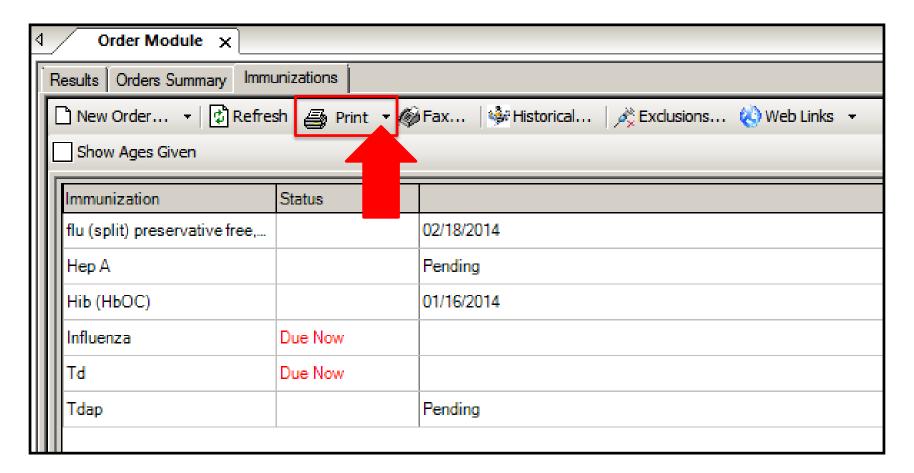
## **Example Query Results**

| ⊞ F | Results 🚹 Messages      |                                      |             |   |                 |       |
|-----|-------------------------|--------------------------------------|-------------|---|-----------------|-------|
|     | enc_timestamp           | enc_id                               | practice_id | service_item_desc                             | service_item_id | units |
| 1   | 2015-10-15 11:29:02.000 | E204297C-08B1-423E-A8A8-0E9F6D8FEACA | 0001        | Orthovisc inj per dose                        | J7324           | 1.00  |
| 2   | 2015-10-15 11:29:02.000 | E204297C-08B1-423E-A8A8-0E9F6D8FEACA | 0001        | Synvisc or synvisc-one                        | J7325           | 1.00  |
| 3   | 2015-10-15 11:29:02.000 | E204297C-08B1-423E-A8A8-0E9F6D8FEACA | 0001        | Injection, therapeutic, carpal tunnel         | 20526           | 1.00  |
| 4   | 2014-05-19 16:52:30.000 | 56CCDE35-B3C6-4CB3-B513-62B813F805C6 | 0001        | Simple repair face/eyelid/nose/lip, 2.5cm     | 12011           | 1.00  |
| 5   | 2014-05-19 16:52:30.000 | 56CCDE35-B3C6-4CB3-B513-62B813F805C6 | 0001        | Excise bgn lsn fce/lid/ear/nse/lip >4.0 cm    | 11446           | 1.00  |
| 6   | 2014-05-06 13:37:00.000 | F8321BA2-37A7-45EE-A384-A5861786D229 | 0001        | Arterial puncture for blood draw              | 36600           | 1.00  |
| 7   | 2014-05-06 13:37:00.000 | F8321BA2-37A7-45EE-A384-A5861786D229 | 0001        | Arterial puncture for blood draw              | 36600           | 1.00  |
| 8   | 2014-05-06 13:37:00.000 | F8321BA2-37A7-45EE-A384-A5861786D229 | 0001        | Comprehensive eye examin, established patient | 92014           | 1.00  |
| 9   | 2014-05-06 13:12:20.000 | 68C39B92-1476-4F8D-9697-EF34F4BA9AAA | 0001        | Arterial puncture for blood draw              | 36600           | 1.00  |
| 10  | 2014-05-06 13:12:20.000 | 68C39B92-1476-4F8D-9697-EF34F4BA9AAA | 0001        | Comprehensive eye examin, established patient | 92014           | 1.00  |
| 11  | 2014-03-31 15:03:47.000 | 6000AE14-3946-44E9-AFF7-36A608626A2A | 0001        | Remove FB from extrn eye, comea               | 65220           | 1.00  |
| 12  | 2014-02-18 16:51:43.000 | 488C46EA-69A0-4692-8246-D8E058D795A7 | 0001        | Immunization admin, 1 vaccine                 | 90471           | 1.00  |
| 13  | 2014-01-14 18:54:49.000 | 3B1B284F-0E47-4E77-9C9E-AC7CD26D89BC | 0001        | Immunization admin, 1 vaccine                 | 90471           | 1.00  |
| 14  | 2013-10-31 23:38:00.000 | 712CDAA3-3358-45F3-BCBF-CE6E258F194B | 0001        | Aspirate/inject bone cyst treatment           | 20615           | 1.00  |
| 15  | 2013-10-31 23:38:00.000 | 712CDAA3-3358-45F3-BCBF-CE6E258F194B | 0001        | Incision & drainage abscess, simple/single    | 10060           | 1.00  |
| 16  | 2007-11-05 00:00:00.000 | 5DFB752D-0438-4A99-84F7-E12812F33ACC | 0001        | Office outpatient visit, est, exp prob        | 99213           | 1.00  |
| 17  | 2007-08-24 00:00:00.000 | 22768A18-03AF-4519-9DE7-950A71A00C21 | 0001        | Office outpatient visit, est, exp prob        | 99213           | 1.00  |

## **Immunizations**



#### **Order Module: Immunizations Tab**





## Vaccinesummary.rpt

 Patient:
 Father Test

 Date of Birth:
 01/01/1965

 Date:
 10/15/2015

#### Immunization Allergies

| Allergy           | Status |
|-------------------|--------|
| Egg Allergy       | No     |
| Neomy cin Allergy | No     |
| Latex Allergy     | No     |
| Gelatin Allergy   | No     |

#### lmmunizations:

| Vaccine Group | Dose | Vaccine<br>Status | Date<br>Administered | Vaccine Name                                 | Vaccine Brand |
|---------------|------|-------------------|----------------------|--|---------------|
| HIB           | 1    | Completed         | 01/16/2014           | Hib(HbOC)                                    |               |
| Influenza     | 1    | Completed         | 02/18/2014           | flu(split) preservative free, 3 yrs or older |               |

#### Completed Vaccine Series:

| Vaccine Series | Completed Status | ProviderComment |
|----------------|------------------|-----------------|
|                |                  |                 |

#### Excluded Vaccines:

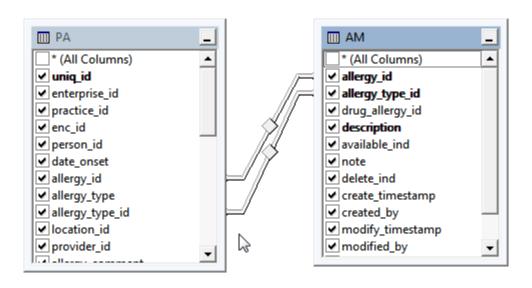
| Excluded Vaccine | Start Date | End Date | Reason | ProviderComment |
|------------------|------------|----------|--------|-----------------|
|                  |            |          |        |                 |

#### **Immunization Allergies**

#### PATIENT\_ALLERGY PA INNER JOIN ALLERGY\_MSTR AM

ON pa.allergy\_type\_id = am.allergy\_type\_id

AND pa.allergy\_id = am.allergy\_id





#### **Immunizations**

| TABLE              | USE  | FK FIELD  | FK TABLE |
|--------------------|--|-----------|----------|
| IMM_NOR            | holds immunization orders data                             | ORDER_NUM | IOV      |
| IMM_ORDER_VACCINES | holds ordered vaccines data                                | CVX_CODE  | V        |
| VACCINES           | List of vaccines available for users to create orders with | CVX       | IOV      |



#### **Immunizations**

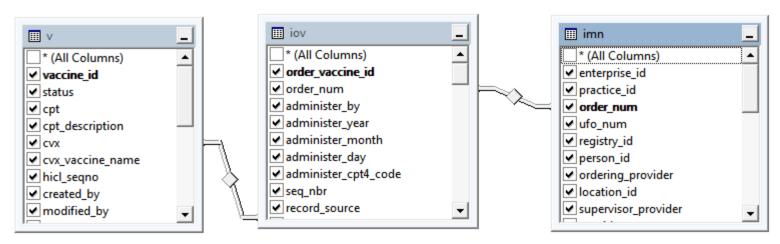
IMM\_ORDER\_VACCINES iov

INNER JOIN VACCINES V

ON iov.cvx\_code=v.cvx

INNER JOIN IMM\_NOR imn

ON iov.order\_num=imn.order\_num





#### --IMMUNIZATIONS COMPLETED SELECT DISTINCT v.display\_name, v.cvx\_vaccine\_name, iov.vaccine\_status, iov.administer\_month, iov.administer\_day, iov.administer\_year, iov.vaccine\_desc, iov.brand\_name, imn.person\_id, iov.order\_vaccine\_id, imn.delete\_ind, iov.error\_ind, imn.ngn\_status, imn.practice\_id, imn.enterprise\_id FROM imm order vaccines iov INNER JOIN vaccines v ON iov.cvx code=v.cvx INNER JOIN imm nor imn ON iov.order num=imn.order num imn.ngn\_status<>'Cancelled' WHERE AND iov.error ind<>'Y' AND imn.delete ind='N' AND imn.person\_id='FB765CA6-CA0E-4C1E-B697-C801F84E2264'

AND iov.vaccine\_status='Completed'

### **Example Query Results**

| <u> </u> | Results Messages |  |                |                  |                |                 |  |  |
|----------|------------------|--|----------------|------------------|----------------|-----------------|--|--|
|          | display_name     | cvx_vaccine_name   | vaccine_status | administer_month | administer_day | administer_year |  |  |
| 1        | HIB              | Haemophilus influenzae type b vaccine, HbOC conj           | Completed      | 1                | 16             | 2014            |  |  |
| 2        | Influenza        | influenza virus vaccine, split virus (incl. purified surfa | Completed      | 2                | 18             | 2014            |  |  |

| vaccine_desc                                  | brand_name | delete_ind | error_ind | ngn_status |
|---|------------|------------|-----------|------------|
| Hib (HbOC)                                    | NULL       | N          | N         | Completed  |
| flu (split) preservative free, 3 yrs or older | NULL       | N          | N         | Completed  |

| Vaccine Group | Dose | Vaccine<br>Status | Date<br>Administered |  | Vaccine Brand |
|---------------|------|-------------------|----------------------|--|---------------|
| HIB           | 1    | Completed         | 01/16/2014           | Hib(HbOC)                                    |               |
| Influenza     | 1    | Completed         | 02/18/2014           | flu(split) preservative free, 3 yrs or older |               |

#### **Check-out**

Transactions



Charges



Aging reports





#### Where to Begin?

Use existing reports in EPM

Use SQL Profiler

Use internal EPM SQL logging



#### **EPM Reports**

- 1. Turn on EPM SQL Logging
- 2. Run Report
- 3. View SQL log
- 4. Review CREATE/INSERT/UPDATE
- 5. Modify as needed



# Charges and Transactions



#### **Charges/Transactions**

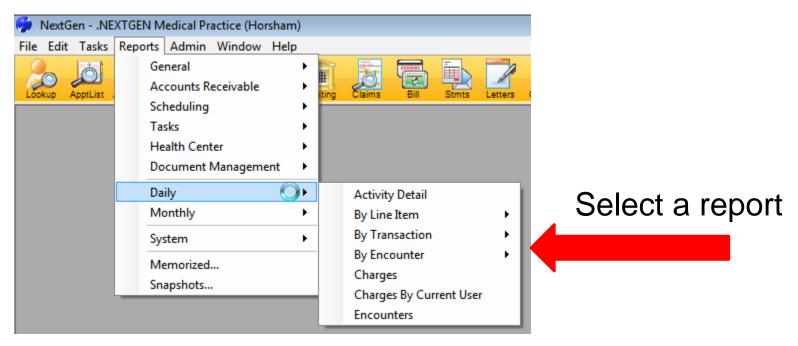
What is the interval? Daily/Monthly/Yearly

Which types to include?

Where to start?



#### **EPM:** Running a Report



- Select report columns
- Select filter parameters
- Select any other report options



#### Log File Analysis

- Read the log file
- Parse it out into CREATE/INSERT/UPDATE statements

- Modify as needed
- Very important to know how to reverse engineer



#### Log File Analysis

Involves breaking the process down

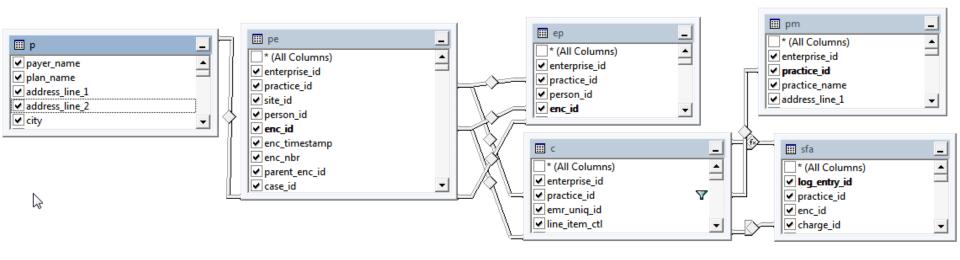
Create TEMP table to hold final data

 INSERT with individual UPDATEs along the way



#### **Basic Charge Information**

```
charges c LEFT OUTER JOIN sliding_fee_adjustment_log sfa
ON c.charge_id = sfa.charge_id AND sfa.sliding_fee_action = 'O',
    patient_encounter pe,
    payer_mstr p,
    practice pm,
    encounter_payer ep
```



#### SQL Example Breakdown: Charges

```
charges c LEFT OUTER JOIN sliding fee adjustment log sfa
ON c.charge id = sfa.charge id AND sfa.sliding fee action = 'O',
   patient_encounter pe,
   payer_mstr p,
   practice pm,
   encounter payer ep
WHERE c.practice id = pm.practice id
   AND pe.cob1 payer id = p.payer id
   AND pe.practice_id = c.practice_id
   AND pe.enc_id = c.source_id A
   AND c.source_type = 'V'
   AND pe.practice id = ep.practice id
   AND pe.enc_id = ep.enc_id
   AND pe.cob1_person_payer_id = ep.person_payer_id
   AND c.create timestamp >= '20100101'
   AND c.create timestamp < '20101020'
   AND c.source type in ('V', 'I')
   AND c.practice id = '0001'
```

#### **Charges: Additional Table Relationships**

| TABLE             | USE  | FK                            |
|-------------------|--|-------------------------------|
| charges           | There can only be one charge record per procedure              | charge_id                     |
| patient_encounter | Encounter information  | pe.enc_id = c.source_id       |
| payer_mstr        | Payer information  | pe.cob1_payer_id = p.payer_id |
| practice          | Practice info  | practice_id                   |
| encounter_payer   | Insurance information  | pe.cob1_person_payer_id       |
| person/patient    | Person/patient information                                     | person_id                     |
| invoices          | Invoice information  | i.invoice_id = c.source_id    |
| accounts          | Practice billing accounts for every person that is a guarantor | i.invoice_id = a.acct_id      |
| person_payer      | Payers associates with each person                             | person_payer_id               |

#### **Charges: Additional Table Relationships**

| TABLE                      | USE   | FK   |
|----------------------------|---|--|
| mstr_lists                 | Xref for financial class  | pm.financial_classmstr_list_item_id        |
| provider_mstr              | Provider Information  | pe.rendering_provider_id = prm.provider_id |
| user_mstr                  | Users of NG information   | pe.created_by = um.user_id                 |
| service_item_mstr          | Library of customized procedure codes selected from cpt4_code_mstr                                  | c.ervice_item_id = sim.service_id          |
| patient_status             | The category that a patient belongs to. Each practice can assign a patient to a different category. | ps.person_id = pe.person_id                |
| location_mstr              | Location information  | pe.location_id = lm.location_id            |
| marketing_mstr             | Marketing plan information  | pe.mrkt_plan_id = mm.plan_id               |
| sliding_fee_adjustment_log | Sliding fee information by enc_id   | c.charge_id = sfa.charge_id                |
| diagnosis_code_mstr        | Library of customized diagnosis codes from ICD9CM_CODE_MSTR   | c.icd9cm_code_id = dcm.diagnosis_code_id   |

#### **Charges: Additional Table Relationships**

| TABLE             | USE                           | FK   |
|-------------------|-------------------------------|--|
| cpt4_code_mstr    | Medical Procedure Codes       | c.cpt4_code_id = cpt.cpt4_code_id                  |
| employer_mstr     | External Employer information | a.guar_id = emp.employer_id                        |
| practice_misc     | Misc. practice information    | pe.practice_id = pm.practice_id                    |
| icd_xref_mstr     | ICD code and category xref    | dcm.diagnosis_code_id = x.diagnosis_code_id        |
| icd_category_mstr | ICD categories                | <pre>icd.icd_category_id = x.icd_category_id</pre> |
| icd9cm_code_mstr  | ICD9 code master              | <pre>icd.icd9cm_code_id = dcm.icd9cm_code_id</pre> |

- Main tables gather information
- Other tables gather ancillary xref information



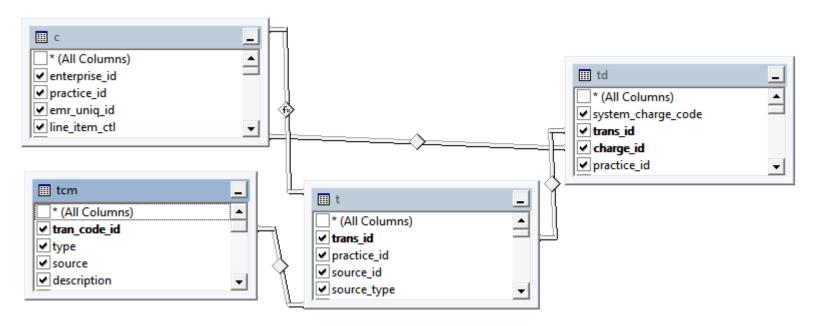
#### **Basic Transaction Information**

```
charges c

JOIN trans_detail td
    ON td.charge_id = c.charge_id

JOIN transactions t
    ON td.trans_id = t.trans_id
    AND t.payer_id IS NULL

JOIN tran_code_mstr tcm
    ON tcm.tran_code_id = t.tran_code_id
```



### Transactions: Add't Table Relationships

| TABLE             | USE  | FK                               |
|-------------------|--|----------------------------------|
| transactions      | Total payment received from patient/payer. Payments in EPM. Drives financial reports | Primary table                    |
| trans_detail      | How a payment is spread to each charge, Ledger portion of EPM                        | td.trans_id = t.trans_id         |
| charges           | There can only be one charge record per procedure                                    | td.charge_id = c.charge_id       |
| patient_encounter | Encounter information  | pe.enc_id = c.source_id          |
| payer_mstr        | Payer information  | pe.cob1_payer_id = p.payer_id    |
| practice          | Practice info  | practice_id                      |
| tran_code_mstr    | List of all transaction codes  | t.tran_code_id = tr.tran_code_id |
| person/patient    | Person/patient information   | person_id                        |
| code_tables       | Holds system and user defined values for all code tables in the system               | t.type = ct.code                 |

#### Transactions: Add't Table Relationships

| TABLE             | USE  | FK  |
|-------------------|--|---|
| employer_mstr     | External Employer information                                      | a.guar_id = emp.employer_id                     |
| invoices          | Invoice information  | i.invoice_id = t.source_id                      |
| location_mstr     | Location information   | pe.location_id = lm.location_id                 |
| provider_mstr     | Provider Information   | pe.rendering_provider_id = prm.provider_id      |
| service_item_mstr | Library of customized procedure codes selected from cpt4_code_mstr | c.service_item_lib_id = sim.service_item_lib_id |
| accounts          | Practice billing accounts for every person that is a guarantor     | a.guar_id = p.person_id                         |
| employer_mstr     | External Employer information                                      | a.guar_id = emp.employer_id                     |
| person_ud         | Person data stored for the practice user-defined fields            | pe.person_id = pud.person_id                    |

## **Example Query Results**

#### **Transactions**

| Account      | Charge Date | Transaction Date | Payments | Journal Code | Payment Type                           | type       | source    |
|--------------|-------------|------------------|----------|--------------|--|------------|-----------|
| 00000000001  | 10/08/2009  | 10/10/2009       | 85.00    | 99214        | CHC Medicare Encounter Rate Adjustment | Adjustment | 3rd Party |
| 000000000002 | 10/11/2009  | 10/11/2009       | 105.00   | 99214        | CHC Medicaid Encounter Rate Adjustment | Adjustment | 3rd Party |
| 000000000002 | 10/11/2009  | 10/11/2009       | 30.00    | 80048        | CHC Medicaid Encounter Rate Adjustment | Adjustment | 3rd Party |
| 00000000003  | 10/11/2009  | 10/11/2009       | 85.00    | 99214        | CHC Medicare Encounter Rate Adjustment | Adjustment | 3rd Party |
| 00000000004  | 10/11/2009  | 10/11/2009       | 105.00   | 99214        | CHC Medicaid Encounter Rate Adjustment | Adjustment | 3rd Party |
| 00000000004  | 10/11/2009  | 10/11/2009       | 30.00    | 80048        | CHC Medicaid Encounter Rate Adjustment | Adjustment | 3rd Party |
| NULL         | NULL        | 04/30/2010       | 7.50     | 80048        | Sliding Fee Payment                    | Payment    | Patient   |
| 00000000005  | NULL        | 10/11/2009       | 22.50    | 80048        | Sliding Fee Adjustment                 | Adjustment | Patient   |

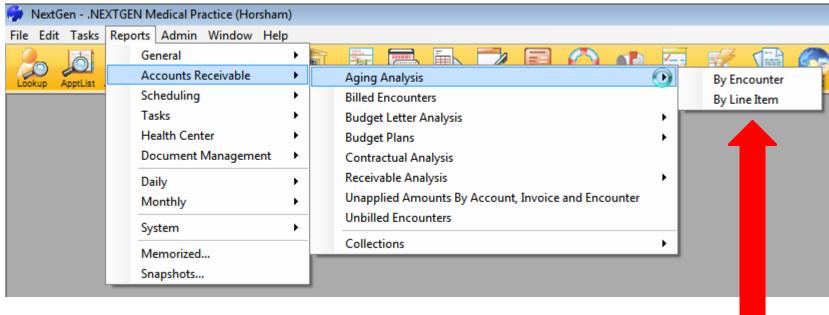
#### Charges

| patient_refund_amt | source_nbr | visit unapplied | invoice unapplied | account unapplied | trans description                |
|--------------------|------------|-----------------|-------------------|-------------------|----------------------------------|
| NULL               | 428        | -20.00          | NULL              | NULL              | Patient Payment Credit Card      |
| NULL               | 428        | 20.00           | NULL              | NULL              | ZApplied Encounter/Invoice Debit |
| NULL               | 461        | -25.00          | NULL              | NULL              | Copay Cash                       |
| NULL               | 461        | 25.00           | NULL              | NULL              | ZApplied Encounter/Invoice Debit |
| NULL               | 117        | -20.00          | NULL              | NULL              | Copay Cash                       |
| NULL               | 117        | 20.00           | NULL              | NULL              | ZApplied Encounter/Invoice Debit |
| NULL               | 402        | -10.00          | NULL              | NULL              | Patient Payment Cash             |
| NULL               | 402        | 10.00           | NULL              | NULL              | ZTransfer Credit To Account      |

## Aging Report



#### **EPM:** Running a Report



Select report columns

Select a report

- Select filter parameters
- Select any other report options



#### Log File Analysis

Read the log file

Parse it out into CREATE/INSERT/UPDATE statements

Modify as needed



#### **Basic Aging Information**

```
charges c,
patient encounter pe left outer join
patient status ps
ON (pe.practice_id = ps.practice_id and pe.person_id = ps.person_id),
payer mstr pm (nolock)
WHERE (pe.practice id = c.practice id
AND pe.enc id = c.source id)
AND c.source type = 'V'
AND pe.cob1 payer id = pm.payer id
AND ( ( ISNULL(closing_date, '') = '') or closing_date <= '20151019' )
AND pe.enc status in ('B', 'R', 'U')
AND pe.practice id = '0001'
      Ⅲ C
                                      III pe
                                                                      III ps
       * (All Columns)
                                      * (All Columns)
                                                                       * (All Columns)
       enterprise_id
                                      enterprise_id
                                                                        practice id
                                                           \nabla
       practice_id

✓ practice_id
                                                                        person id
       emr_uniq_id
                                      site id

✓ patient_status_id

       line_item_ctl

✓ person_id

✓ patient_status_rsn_chng_id

✓ enc id

                                      enc_timestamp
      III pm
      * (All Columns)
       payer id
       payer_name
       plan_name
       address line 1
```

## Aging: Add't Table Relationships

| TABLE             | USE   | FK                            |
|-------------------|---|-------------------------------|
| charges           | There can only be one charge record per procedure   | td.charge_id = c.charge_id    |
| patient_encounter | Encounter information   | pe.enc_id = c.source_id       |
| patient_status    | The category that a patient belongs to. Each practice can assign a patient to a different category. | ps.person_id = pe.person_id   |
| payer_mstr        | Payer information   | pe.cob1_payer_id = p.payer_id |
| invoices          | Invoice information   | i.invoice_id = t.source_id    |
| accounts          | Practice billing accounts for every person that is a guarantor                                      | a.guar_id = p.person_id       |
| trans_detail      | How a payment is spread to each charge, Ledger portion of EPM                                       | td.trans_id = t.trans_id      |
| transactions      | Total payment received from patient/payer. Payments in EPM. Drives financial reports                | Primary table                 |

#### Aging: Add't Table Relationships

| TABLE          | USE                           | FK  |
|----------------|-------------------------------|---|
| person/patient | Person/patient information    | person_id   |
| employer_mstr  | External Employer information | a.guar_id = emp.employer_id                           |
| payer_mstr     | Payer information             | pe.cob1_payer_id = p.payer_id                         |
| Practice       | Practice info                 | practice_id   |
| location_mstr  | Location information          | pe.location_id = lm.location_id                       |
| provider_mstr  | Provider Information          | <pre>pe.rendering_provider_id = prm.provider_id</pre> |

- Main tables gather information
- Other tables gather ancillary xref information

#### **Example Query Results**

#### Account aging by closing date

|    | patient                                | Acct | Classification | current | 31-60 | 61-90 | 91-120 | 120+   | AcctBal | PatBal | UPay |
|----|--|------|----------------|---------|-------|-------|--------|--------|---------|--------|------|
| 1  | Acct: Baez, William B                  |      |                | -40.00  | 0.00  | 0.00  | 0.00   | 0.00   | -40.00  | 0.00   | 0.00 |
| 2  | Acct: Baez, William B                  |      |                | 40.00   | 0.00  | 0.00  | 0.00   | 0.00   | 40.00   | 0.00   | 0.00 |
| 3  | Acct: Beechy, Trudy                    |      |                | -200.00 | 0.00  | 0.00  | 0.00   | 0.00   | -200.00 | 0.00   | 0.00 |
| 4  | Acct: Beechy, Trudy                    |      |                | 200.00  | 0.00  | 0.00  | 0.00   | 0.00   | 200.00  | 0.00   | 0.00 |
| 5  | Acct: Martin, Martha (Lab)             |      |                | -20.00  | 0.00  | 0.00  | 0.00   | 0.00   | -20.00  | 0.00   | 0.00 |
| 6  | Acct: Test, Mother                     |      |                | -10.00  | 0.00  | 0.00  | 0.00   | 0.00   | -10.00  | 0.00   | 0.00 |
| 7  | Intel                                  |      |                | 0.00    | 0.00  | 0.00  | 0.00   | 100.00 | 100.00  | 100.00 | 0.00 |
| 8  | Perry Medic Law Offices                |      |                | 0.00    | 0.00  | 0.00  | 0.00   | 50.00  | 50.00   | 50.00  | 0.00 |
| 9  | Perry Medic Law Offices                |      |                | 0.00    | 0.00  | 0.00  | 0.00   | 50.00  | 50.00   | 50.00  | 0.00 |
| 10 | Medical Records                        |      |                | 0.00    | 0.00  | 0.00  | 0.00   | 20.00  | 20.00   | 20.00  | 0.00 |
| 11 | NEXTGEN Healthcare Information Systems |      |                | 0.00    | 0.00  | 0.00  | 0.00   | 40.00  | 40.00   | 40.00  | 0.00 |

## Getting the Results to a User



### Now what do You do?

- Discussed basics of SQL query:
  - Construction
  - Relationships
  - Structures
  - Keys
  - Examples
- What do You do with all of those SELECT statements?



## Reporting Tools (common options)

SQL Server Reporting Services (SSRS)

- Crystal Reports (getting phased out)
- Microsoft Excel (for data manipulation)
- Other ODBC compatible report making tools





- All queries should be READ-ONLY
- NEVER (OK for temp tables):
  - INSERT
  - UPDATE
  - DELETE
- Write and test queries against NON-PRODUCTION environments



## **Additional Training Opportunities**

### **SEMINAR: KBM Database Essentials – 3 Day**

- Proper development cycle methodologies
- Development considerations
- KBM Framework and Architecture review and analysis
- Performance tuning and logging
- Data Mapping
- Hands-on Development Cycle via a Virtual Machine (KBM Data Dictionary)

More Information Available: www.NCSLive.com/TT



# KBM Database Essentials Training Schedule 2016

| Location | Dates         |
|----------|---------------|
| Atlanta  | March 8-10    |
| Horsham  | May 17-19     |
| TBD      | September TBD |

### More information and registration:

https://knowledge.nextgen.com/pe/action/km/viewelement?id=10209302





## **Additional Training Opportunities**

### **SEMINAR: NextGen Database Reporting Essentials – 3 Day**

- Identify table relationships
- Identify and break down important data sets (demographics, clinicals, financials)
- Break down common clinical data frameworks within modules
- Dissect EPM report SQL tracing and other methods
- Hands-on report creation project using SSRS

More Information Available: www.NCSLive.com/TT



# NextGen Database Reporting Essentials Training Schedule 2016

| Location | Dates        |
|----------|--------------|
| Horsham  | February 2-4 |
| Horsham  | July TBD     |

#### More information and registration:

https://knowledge.nextgen.com/pe/action/km/viewelement?id=10361755

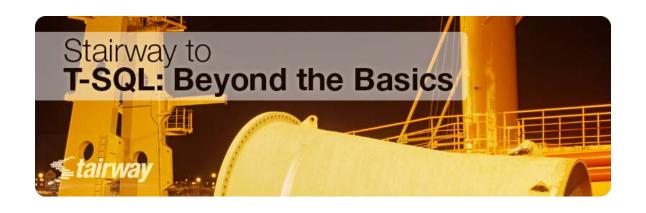


## **Additional Training Opportunities**

- 1-on-1 sessions available for CUSTOM queries/training
- Provided as a "learning to fish" experience
- Any topic within EPM/EHR/KBM
- Billable service

More Info: www.NCSLive.com/TT





TOP Clause

6. CASE and IF

2. Subqueries

7. Controlling Flow

3. Correlated subqueries

8. Coding Shortcuts

4. Views

9. Dynamic T-SQL

5. Temp Tables

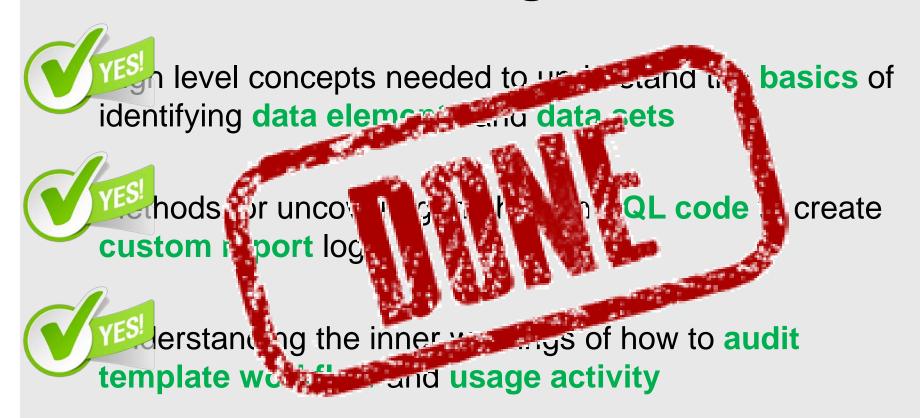
#### FOR MORE INFORMATION:

http://www.sqlservercentral.com/stairway/104497/





## **Session Agenda**





## **Session Survey**

Please take a moment to complete a brief survey regarding this session.

- 1. Open your ONE UGM Mobile App (please note: you must have already logged in and accepted the "Terms of Use" to access this feature)
- 2. Click the **Navigation Button** at the top left of the screen
- 3. Select "Sessions"
- 4. Search for Introduction to NextGen Database Reporting
- 5. From the sessions details screen, select "**Survey**" at the bottom right of the screen
- 6. Remember to hit "Save" at the bottom of the survey once you have answered the questions



## Any Questions?

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